



**East Carolina University  
Graduating Senior Survey  
2020-2021**

**Section 1: Faculty Contribution**

1.1 Please rate your overall satisfaction with instructors in your major department on each of the following:

Question Text	Response											
	Very Dissatisfied		Dissatisfied		Neither Satisfied nor Dissatisfied		Satisfied		Very Satisfied		Total	Mean
	N	%	N	%	N	%	N	%	N	%		
Their ability to motivate me to do my best	9	0.9%	20	2.0%	79	7.7%	468	45.7%	448	43.8%	1024	4.3
How carefully they explain the expectations of student performance in the course	7	0.7%	21	2.1%	68	6.6%	478	46.7%	449	43.9%	1023	4.3
How well they explain course material	12	1.2%	25	2.4%	88	8.6%	506	49.5%	392	38.3%	1023	4.2
The extent to which they encourage class discussion	9	0.9%	21	2.1%	102	10.0%	432	42.3%	458	44.8%	1022	4.3
How effectively they use instructional technology in teaching and learning activities	10	1.0%	35	3.4%	90	8.8%	454	44.4%	433	42.4%	1022	4.2
How quickly they provide feedback on my work	14	1.4%	66	6.5%	134	13.1%	467	45.7%	342	33.4%	1023	4.0
The helpfulness of their feedback on my work	12	1.2%	46	4.5%	107	10.5%	443	43.3%	414	40.5%	1022	4.2
The extent to which they consider different learning styles	24	2.3%	71	6.9%	183	17.9%	406	39.7%	339	33.1%	1023	3.9
Overall satisfaction with instructors in your major	11	1.1%	30	2.9%	73	7.1%	411	40.2%	498	48.7%	1023	4.3

**Section 2: Knowledge, Skills, and Personal Growth**

2.1 To what extent do you think your college education contributed to your knowledge, skills, and personal development in each of the following areas?

Question Text	Response											
	Don't Know		Not at All		Very Little		Somewhat		Very Much		Total	Mean
	N	%	N	%	N	%	N	%	N	%		
Writing effectively	3	0.3%	11	1.1%	40	4.1%	271	27.7%	653	66.8%	978	3.6
Speaking effectively (i.e., to large and small groups and making presentations)	5	0.5%	22	2.2%	81	8.3%	310	31.7%	561	57.3%	979	3.4
Listening attentively	5	0.5%	18	1.8%	46	4.7%	266	27.2%	643	65.7%	978	3.6
Comprehending written and oral information	3	0.3%	15	1.5%	36	3.7%	195	19.9%	729	74.5%	978	3.7
Using mathematical skills	17	1.7%	44	4.5%	134	13.7%	337	34.5%	446	45.6%	978	3.2
Applying scientific methods of inquiry	20	2.0%	25	2.6%	97	9.9%	301	30.8%	535	54.7%	978	3.4
Applying analytic skills	11	1.1%	10	1.0%	45	4.6%	243	24.8%	669	68.4%	978	3.6
Using critical thinking skills	4	0.4%	6	0.6%	29	3.0%	147	15.1%	790	80.9%	976	3.8
Using technologies appropriate to my discipline	2	0.2%	9	0.9%	41	4.2%	204	20.9%	722	73.8%	978	3.7
Developing leadership skills	8	0.8%	20	2.0%	60	6.1%	218	22.3%	670	68.6%	976	3.6
Working effectively as part of a team	8	0.8%	15	1.5%	46	4.7%	220	22.5%	689	70.4%	978	3.6
Experiencing personal growth (e.g., self-discipline, responsibility, self-awareness)	9	0.9%	11	1.1%	26	2.7%	132	13.5%	799	81.8%	977	3.8
Ability to work with people from diverse backgrounds	14	1.4%	15	1.5%	28	2.9%	186	19.0%	734	75.1%	977	3.7
Sensitivity to issues associated with racial equity	54	5.5%	40	4.1%	79	8.1%	235	24.1%	567	58.2%	975	3.4
Sensitivity to issues associated with gender equity	54	5.5%	39	4.0%	92	9.5%	241	24.8%	547	56.2%	973	3.4
Professional ethics and behavior	10	1.0%	13	1.3%	34	3.5%	160	16.4%	758	77.7%	975	3.7
Global issues	27	2.8%	31	3.2%	102	10.5%	280	28.7%	535	54.9%	975	3.4

Question Text	Response				
	Yes		No		Total
	N	%	N	%	
2.2 Did you participate in an out of classroom experience (e.g., internships, co-op, practicum, student teaching)?	596	61.4%	374	38.6%	970

Question Text	Response									
	Not at All		Very Little		Somewhat		Very Much		Total	Mean
	N	%	N	%	N	%	N	%		
2.3 If you participated in any of the above activities (either for course credit or not for course credit), to what extent did the experience(s) contribute to your personal and professional growth?	2	0.3%	11	1.8%	85	14.3%	497	83.5%	595	3.8

Question Text	Response				
	Yes		No		Total
	N	%	N	%	
2.4 During the past two years, did you work on a research/scholarly/creative project with an ECU faculty member outside of course or program requirements?	192	19.7%	784	80.3%	976

Question Text	Response									
	Not at All		Very Little		Somewhat		Very Much		Total	Mean
	N	%	N	%	N	%	N	%		
2.5 If yes, to what extent did this experience contribute to your personal and professional growth?	3	1.6%	6	3.2%	46	24.3%	134	70.9%	189	3.6

Question Text	Response				
	Yes		No		Total
	N	%	N	%	
2.6 During the past two years, did you participate in any community service project(s) sponsored by ECU or a group outside the university?	384	39.3%	593	60.7%	977

Question Text	Response									
	Not at All		Very Little		Somewhat		Very Much		Total	Mean
	N	%	N	%	N	%	N	%		
2.7 If you participated in a community service project(s), to what extent did the experience(s) contribute to your personal and professional growth?	5	1.3%	24	6.3%	136	35.4%	219	57.0%	384	3.5

### Section 3: Graduation and Beyond

Question Text	Response				
	Yes		No		Total
	N	%	N	%	
3.1 Has it taken you longer than four years (i.e., eight consecutive semesters of enrollment) to graduate?	339	35.5%	616	64.5%	955

3.3 Please indicate the best description of your primary plans following graduation.

Question Text	N	%
Employed full time (on average 30 hours or more per week)	639	66.6%
Employed part time (on average less than 30 hours per week)	51	5.3%
Participating in a volunteer or service program (e.g., Peace Corps)	6	0.6%
Serving in the U.S. military	11	1.1%
Enrolled full time in a program of continuing education (degree or non-degree program)	217	22.6%
Enrolled part-time in a program of continuing education (degree or non-degree program)	23	2.4%
Not seeking employment or continuing education	13	1.4%
Total	960	100%

Question Text	Response				
	Yes		No		Total
	N	%	N	%	
3.4 Have you accepted an offer for a job (or to continue in your current job) following graduation?	251	36.4%	438	63.6%	689

### Section 4: Writing Support

4.1 In your last two years on campus, how often each semester have you used:

Question Text	Response								
	Never		Once		2-9 Times		10 Times or More		Total
	N	%	N	%	N	%	N	%	
Face-to-face or online consulting services at the University Writing Center	451	47.8%	233	24.7%	239	25.3%	21	2.2%	944
Writing tips/information available on the University Writing Center/Program website	437	46.3%	227	24.1%	252	26.7%	27	2.9%	943

4.2 Please indicate the extent of your agreement or disagreement with the statements below. There are no right or wrong answers.

Question Text	Response											
	Strongly Disagree		Disagree		Neither Agree nor Disagree		Agree		Strongly Agree		Total	Mean
	N	%	N	%	N	%	N	%	N	%		
Writing about complicated or tricky topics and situations helps me to think about them	15	1.6%	49	5.2%	184	19.5%	539	57.0%	158	16.7%	945	3.8
I am well prepared to write effectively in the styles and formats of my career field	7	0.7%	17	1.8%	111	11.7%	563	59.6%	247	26.1%	945	4.1
When composing important documents, I often write multiple drafts	43	4.6%	156	16.5%	204	21.6%	388	41.1%	152	16.1%	943	3.5
I regularly take time to proofread my writing before giving it to others	10	1.1%	46	4.9%	104	11.0%	478	50.6%	306	32.4%	944	4.1
I am confident in my ability to avoid grammatical errors in my writing	9	1.0%	35	3.7%	129	13.7%	509	53.9%	262	27.8%	944	4.0
I am confident in my ability to evaluate the quality of my own writing	8	0.8%	24	2.5%	91	9.6%	542	57.4%	279	29.6%	944	4.1

### Section 5: Academic Advising

5.1 During your time at ECU, have you worked with:

Question Text	N	%
Faculty Advisor	515	57.2%
Full-time Professional Advisor	75	8.3%
Both Faculty and Professional Advisor	310	34.4%
Total	900	100%

5.2 Please rate your satisfaction with academic advising in your major.

Question Text	Response												Total	Mean
	Don't Know/Not Applicable		Very Dissatisfied		Dissatisfied		Neither Satisfied nor Dissatisfied		Satisfied		Very Satisfied			
	N	%	N	%	N	%	N	%	N	%	N	%		
Advisor spending sufficient time with me	16	1.7%	20	2.1%	42	4.5%	118	12.6%	246	26.3%	493	52.7%	935	4.3
Advisor helping me understand degree requirements and course sequencing	12	1.3%	26	2.8%	47	5.0%	61	6.5%	243	26.0%	545	58.4%	934	4.3
Advisor helping me to be aware of and understand relevant campus policies and procedures	38	4.1%	24	2.6%	40	4.3%	146	15.6%	227	24.3%	459	49.1%	934	4.2
Advisor helping me think about post-graduation plans (e.g., graduate school, employment)	52	5.6%	49	5.3%	89	9.5%	187	20.0%	176	18.9%	380	40.7%	933	3.9
Advisor helping me think about internships and other career-related employment to gain work-related experience	81	8.7%	53	5.7%	85	9.1%	198	21.2%	182	19.5%	335	35.9%	934	3.8
Advisor providing me with information about whom to contact with non-academic problems or concerns	82	8.8%	43	4.6%	69	7.4%	161	17.2%	198	21.2%	381	40.8%	934	3.9
Academic advising overall	8	0.9%	29	3.1%	56	6.0%	92	9.9%	249	26.7%	499	53.5%	933	4.2

## Section 6: Library Services

Question Text	Response								
	Joyner Library		Laupus Library		Music Library		Did Not Use These Libraries		Total
	N	%	N	%	N	%	N	%	
6.1 Which library have you used the most?	746	79.8%	66	7.1%	8	0.9%	115	12.3%	935

6.2 In your last two years on this campus, how often each semester have you used:

Question Text	Response								
	Never		Once		2-9 Times		10 Times or More		Total
	N	%	N	%	N	%	N	%	
Study space in the library	232	24.9%	71	7.6%	282	30.3%	346	37.2%	931
Research assistance from library staff (either in-person or online)	537	57.9%	193	20.8%	164	17.7%	34	3.7%	928
Library physical materials	471	50.8%	133	14.3%	227	24.5%	97	10.5%	928
Library online resources (e.g., articles, e-books, databases)	96	10.3%	69	7.4%	359	38.7%	404	43.5%	928

6.3 Please indicate your satisfaction with the library services:

Question Text	Response												Total	Mean
	Don't Know/Not Applicable		Very Dissatisfied		Dissatisfied		Neither Satisfied nor Dissatisfied		Satisfied		Very Satisfied			
	N	%	N	%	N	%	N	%	N	%	N	%		
Helpfulness of staff	173	18.6%	3	0.3%	5	0.5%	115	12.4%	275	29.5%	360	38.7%	931	4.3
Availability of space for individual student work	153	16.4%	3	0.3%	29	3.1%	83	8.9%	276	29.6%	387	41.6%	931	4.3
Availability of space for group work	168	18.1%	4	0.4%	34	3.7%	94	10.1%	249	26.8%	380	40.9%	929	4.3
Training/instruction for using library and information resources	192	20.6%	5	0.5%	21	2.3%	163	17.5%	253	27.1%	298	32.0%	932	4.1
Access to library online resources (e.g., articles, e-books, databases)	65	7.0%	1	0.1%	4	0.4%	57	6.1%	269	28.9%	536	57.5%	932	4.5
Hours of operation	129	13.9%	3	0.3%	17	1.8%	65	7.0%	265	28.5%	452	48.5%	931	4.4
Effectiveness of library resources and services in improving my learning experience	102	10.9%	1	0.1%	3	0.3%	95	10.2%	295	31.7%	436	46.8%	932	4.4
Library services overall	75	8.1%	0	0.0%	1	0.1%	51	5.5%	298	32.0%	506	54.4%	931	4.5

**Section 7: Career Services**

Question Text	Response						Total
	ECU Career Services		COB Career Center		Did not Utilize Either		
	N	%	N	%	N	%	
7.1 During your time at ECU, did you utilize ECU Career Services or the College of Business Career Center?	369	40.2%	82	8.9%	466	50.8%	917



7.2 Please indicate your satisfaction with Career Services:

	Response													
	Don't Know/Not Applicable		Very Dissatisfied		Dissatisfied		Neither Satisfied nor Dissatisfied		Satisfied		Very Satisfied		Total	Mean
Question Text	N	%	N	%	N	%	N	%	N	%	N	%		
Information on internships, CO-OP, part-time, full-time and other career-related experiences	399	44.3%	9	1.0%	17	1.9%	134	14.9%	165	18.3%	177	19.6%	901	4.0
Access to employment opportunities (e.g., career fairs, interviews, job listings)	352	39.1%	7	0.8%	18	2.0%	125	13.9%	193	21.4%	206	22.9%	901	4.0
Assistance with resume preparation, interview skills, job and internship search, networking, etc.	336	37.3%	6	0.7%	14	1.6%	102	11.3%	197	21.9%	245	27.2%	900	4.2
Help with career exploration and self-assessment related to careers (e.g., MBTI, Interest Inventory)	413	46.1%	13	1.5%	20	2.2%	147	16.4%	163	18.2%	140	15.6%	896	3.8
Availability of career resources online	359	40.2%	4	0.4%	23	2.6%	115	12.9%	206	23.0%	187	20.9%	894	4.0
Assistance with preparing for graduate/professional school (e.g., medicine, law)	434	48.2%	9	1.0%	21	2.3%	146	16.2%	130	14.4%	160	17.8%	900	3.9
Career services overall	333	37.0%	6	0.7%	14	1.6%	119	13.2%	216	24.0%	211	23.5%	899	4.1

7.3 At what point during your time at ECU did you first get career-related information or advice from an academic advisor, career advisor, or faculty member on campus?

Question Text	N	%
Before new student orientation	41	4.5%
At new student orientation	104	11.4%
Freshman year	174	19.1%
Sophomore year	129	14.1%
Junior year	232	25.4%
Senior year	112	12.3%
Never	121	13.3%
Total	913	100%

## Section 8: Information Technology Services

8.1 Indicate your satisfaction with Information Technology Services:

Question Text	Response												Total	Mean
	Don't Know/Not Applicable		Very Dissatisfied		Dissatisfied		Neither Satisfied nor Dissatisfied		Satisfied		Very Satisfied			
	N	%	N	%	N	%	N	%	N	%	N	%		
Hours of operation of university computer labs	257	28.5%	2	0.2%	15	1.7%	92	10.2%	306	33.9%	230	25.5%	902	4.2
Availability of equipment and software in university computer labs to meet my needs	242	26.9%	2	0.2%	14	1.6%	74	8.2%	311	34.5%	258	28.6%	901	4.2
Availability of ECU-provided WiFi (eduroam, ECU WiFi) on campus	154	17.1%	16	1.8%	46	5.1%	87	9.7%	319	35.5%	276	30.7%	898	4.1
Availability of cellular phone voice and data service on campus	202	22.5%	11	1.2%	54	6.0%	99	11.0%	284	31.6%	248	27.6%	898	4.0
Ease of connecting mobile and other smart devices (e.g., Apple Watch, Fitbit, etc.) to the ECU network	178	19.7%	19	2.1%	69	7.6%	101	11.2%	298	33.0%	237	26.3%	902	3.9
Online course management system(s) used in my classes (e.g., Blackboard)	65	7.2%	6	0.7%	27	3.0%	100	11.1%	378	41.9%	327	36.2%	903	4.2
Effectiveness of information technology in improving my learning experience	98	10.9%	3	0.3%	13	1.4%	109	12.1%	372	41.2%	308	34.1%	903	4.2
Overall information technology services provided by the central IT department	108	12.0%	4	0.4%	10	1.1%	102	11.3%	378	41.9%	301	33.3%	903	4.2

**Section 9: Other Offices that Serve You**

9.1 Thinking about your past two years at ECU, please rate your satisfaction with the following offices on campus:

Question Text	Response												Total	Mean
	No Experience to Judge		Very Dissatisfied		Dissatisfied		Neither Satisfied nor Dissatisfied		Satisfied		Very Satisfied			
	N	%	N	%	N	%	N	%	N	%	N	%		
Campus Recreation and Wellness	227	25.2%	6	0.7%	4	0.4%	74	8.2%	237	26.3%	353	39.2%	901	4.4
Cashier's Office	132	14.7%	12	1.3%	44	4.9%	127	14.1%	351	39.0%	235	26.1%	901	4.0
Center for Counseling and Student Development	417	46.3%	13	1.4%	24	2.7%	125	13.9%	135	15.0%	187	20.8%	901	3.9
Dining Services	277	30.8%	16	1.8%	40	4.4%	116	12.9%	270	30.0%	181	20.1%	900	3.9
Dowdy Student Stores	54	6.0%	0	0.0%	14	1.6%	65	7.2%	381	42.3%	387	43.0%	901	4.3
ECU Police Department	412	45.8%	21	2.3%	30	3.3%	128	14.2%	151	16.8%	158	17.6%	900	3.8
ECU Transit	205	22.8%	4	0.4%	24	2.7%	99	11.0%	288	32.0%	281	31.2%	901	4.2
Office of Student Financial Aid	195	21.7%	20	2.2%	35	3.9%	111	12.3%	273	30.4%	265	29.5%	899	4.0
Parking	195	21.6%	114	12.7%	152	16.9%	160	17.8%	182	20.2%	98	10.9%	901	3.0
Registrar's Office	154	17.1%	14	1.6%	14	1.6%	135	15.0%	347	38.6%	236	26.2%	900	4.0
Student Health Services	249	27.6%	18	2.0%	31	3.4%	90	10.0%	268	29.7%	245	27.2%	901	4.1

Question Text	Response										Total	Mean
	Never		Seldom		Sometimes		Frequently					
	N	%	N	%	N	%	N	%				
9.2 Over the past two years, how often have you had concerns with your personal safety on campus?	518	58.4%	268	30.2%	79	8.9%	22	2.5%	887	1.6		

## Section 10: Student Affairs Programs

10.1 Please indicate the extent of your agreement or disagreement with the statements below:

Question Text	Response												Total	Mean
	N/A		Strongly Disagree		Disagree		Neither Agree nor Disagree		Agree		Strongly Agree			
	N	%	N	%	N	%	N	%	N	%	N	%		
Involvement in student activities, organizations, and programs enhanced my ECU experience	238	26.5%	7	0.8%	13	1.4%	101	11.2%	248	27.6%	291	32.4%	898	4.2
I feel there are sufficient programs to engage students outside the classroom	140	15.6%	7	0.8%	18	2.0%	79	8.8%	330	36.7%	325	36.2%	899	4.2
Information about available student programs and services is easily accessible	118	13.1%	16	1.8%	48	5.3%	111	12.4%	331	36.9%	274	30.5%	898	4.0
Extracurricular programs positively impacted my personal development	241	26.8%	11	1.2%	16	1.8%	103	11.5%	227	25.3%	301	33.5%	899	4.2
My leadership skills/capacities have been strengthened through my involvement in student activities, programs, organizations, and other services	230	25.6%	17	1.9%	21	2.3%	108	12.0%	207	23.0%	316	35.2%	899	4.2

## Section 11: Conclusions

Question Text	Response										Total	Mean
	Very Weak		Weak		Strong		Very Strong					
	N	%	N	%	N	%	N	%				
11.1 All things considered, how would you characterize the learning environment on this campus?	5	0.6%	42	4.7%	559	62.5%	289	32.3%	895	3.3		

11.2 All things considered; how would you evaluate:

Question Text	Response									
	Poor		Fair		Good		Excellent		Total	Mean
	N	%	N	%	N	%	N	%		
Quality of instruction in your major	19	2.1%	68	7.6%	292	32.5%	520	57.8%	899	3.5
Quality of face-to-face instruction	15	1.7%	51	5.9%	305	35.0%	500	57.4%	871	3.5
Quality of web-based instruction	76	8.5%	208	23.2%	324	36.1%	290	32.3%	898	2.9
Quality of instruction overall	13	1.4%	74	8.2%	368	41.0%	442	49.3%	897	3.4

11.3 All things considered:

Question Text	Response									
	Yes		Not Sure		No		Total	Mean		
	N	%	N	%	N	%				
Would you recommend this institution to a friend considering college?	796	88.3%	73	8.1%	32	3.6%	901	1.2		
If you could start over again, would you still choose to attend this institution?	744	82.6%	103	11.4%	54	6.0%	901	1.2		

11.4 Please indicate your overall satisfaction with the following:

Question Text	Response											
	Very Dissatisfied		Dissatisfied		Neither Satisfied nor Dissatisfied		Satisfied		Very Satisfied		Total	Mean
	N	%	N	%	N	%	N	%	N	%		
Appearance of buildings' exterior and interior: accessibility, cleanliness, way finding	6	0.7%	39	4.4%	150	16.8%	453	50.8%	244	27.4%	892	4.0
Appearance of classroom and/or lab interior: accessibility, cleanliness, way finding	6	0.7%	39	4.4%	177	19.9%	443	49.9%	223	25.1%	888	3.9
Course locations	4	0.5%	27	3.0%	168	18.9%	451	50.8%	237	26.7%	887	4.0
Location amenities: AV/Technology, WiFi connectivity, furniture, sound quality, instructor visibility	8	0.9%	22	2.5%	176	19.8%	448	50.5%	233	26.3%	887	4.0
Comfort level in location: temperature, furniture, lighting	9	1.0%	50	5.6%	193	21.7%	424	47.7%	213	24.0%	889	3.9