



**East Carolina University
Graduating Senior Survey
2019-2020**

Section 1: Faculty Contribution

1.1 Please rate your overall satisfaction with instructors in your major department on each of the following:

Question Text	Response											
	Very Dissatisfied		Dissatisfied		Neither Satisfied nor Dissatisfied		Satisfied		Very Satisfied		Total	Mean
	N	%	N	%	N	%	N	%	N	%		
Their ability to motivate me to do my best	16	1.2%	39	2.8%	86	6.3%	615	44.8%	618	45.0%	1374	4.3
How carefully they explain the expectations of student performance in the course	16	1.2%	32	2.3%	90	6.6%	658	48.0%	575	41.9%	1371	4.3
How well they explain course material	16	1.2%	48	3.5%	112	8.2%	672	49.0%	523	38.1%	1371	4.2
The extent to which they encourage class discussion	26	1.9%	38	2.8%	136	9.9%	566	41.3%	606	44.2%	1372	4.2
How effectively they use instructional technology in teaching and learning activities	18	1.3%	47	3.4%	160	11.7%	603	44.0%	542	39.6%	1370	4.2
How quickly they provide feedback on my work	26	1.9%	90	6.6%	182	13.3%	653	47.7%	419	30.6%	1370	4.0
The helpfulness of their feedback on my work	23	1.7%	59	4.3%	176	12.8%	603	44.0%	510	37.2%	1371	4.1
The extent to which they consider different learning styles	38	2.8%	105	7.7%	237	17.3%	538	39.2%	454	33.1%	1372	3.9
Overall satisfaction with instructors in your major	16	1.2%	36	2.6%	80	5.8%	570	41.5%	670	48.8%	1372	4.3

Section 2: Knowledge, Skills, and Personal Growth

2.1 To what extent do you think your college education contributed to your knowledge, skills, and personal development in each of the following areas?

Question Text	Response											
	Don't Know		Not at All		Very Little		Somewhat		Very Much		Total	Mean
	N	%	N	%	N	%	N	%	N	%		
Writing effectively	11	0.9%	16	1.3%	57	4.5%	328	26.1%	844	67.2%	1256	3.6
Speaking effectively (i.e., to large and small groups and making presentations)	14	1.1%	20	1.6%	95	7.6%	337	26.8%	792	63.0%	1258	3.5
Listening attentively	15	1.2%	19	1.5%	73	5.8%	335	26.7%	813	64.8%	1255	3.6
Comprehending written and oral information	14	1.1%	11	0.9%	36	2.9%	267	21.2%	929	73.9%	1257	3.7
Using mathematical skills	22	1.8%	67	5.3%	177	14.1%	452	36.0%	538	42.8%	1256	3.2
Applying scientific methods of inquiry	32	2.5%	49	3.9%	111	8.8%	393	31.3%	670	53.4%	1255	3.4
Applying analytic skills	18	1.4%	13	1.0%	39	3.1%	341	27.2%	844	67.3%	1255	3.6
Using critical thinking skills	13	1.0%	6	0.5%	28	2.2%	214	17.0%	996	79.2%	1257	3.8
Using technologies appropriate to my discipline	12	1.0%	14	1.1%	58	4.6%	283	22.5%	889	70.8%	1256	3.6
Developing leadership skills	14	1.1%	28	2.2%	80	6.4%	263	20.9%	872	69.4%	1257	3.6
Working effectively as part of a team	13	1.0%	24	1.9%	53	4.2%	248	19.8%	917	73.1%	1255	3.7
Experiencing personal growth (e.g., self-discipline, responsibility, self-awareness)	18	1.4%	17	1.4%	31	2.5%	147	11.7%	1042	83.0%	1255	3.8
Ability to work with people from diverse backgrounds	11	0.9%	17	1.4%	51	4.1%	225	17.9%	953	75.8%	1257	3.7
Sensitivity to issues associated with racial equity	48	3.8%	67	5.3%	79	6.3%	316	25.2%	745	59.4%	1255	3.4
Sensitivity to issues associated with gender equity	57	4.5%	68	5.4%	98	7.8%	335	26.7%	696	55.5%	1254	3.4
Professional ethics and behavior	14	1.1%	17	1.4%	39	3.1%	231	18.4%	954	76.0%	1255	3.7
Global issues	31	2.5%	46	3.7%	112	8.9%	371	29.6%	694	55.3%	1254	3.4

Question Text	Response				
	Yes		No		Total
	N	%	N	%	
2.2 Did you participate in an out of classroom experience (e.g., internships, co-op, practicum, student teaching)?	816	65.4%	432	34.6%	1248

Question Text	Response									
	Not at All		Very Little		Somewhat		Very Much		Total	Mean
	N	%	N	%	N	%	N	%		
2.3 If you participated in any of the above activities (either for course credit or not for course credit), to what extent did the experience(s) contribute to your personal and professional growth?	5	0.6%	14	1.7%	124	15.3%	670	82.4%	813	3.8

Question Text	Response				
	Yes		No		Total
	N	%	N	%	
2.4 During the past two years, did you work on a research/scholarly/creative project with an ECU faculty member outside of course or program requirements?	241	19.2%	1016	80.8%	1257

Question Text	Response									
	Not at All		Very Little		Somewhat		Very Much		Total	Mean
	N	%	N	%	N	%	N	%		
2.5 If yes, to what extent did this experience contribute to your personal and professional growth?	1	0.4%	11	4.6%	56	23.4%	171	71.5%	239	3.7

Question Text	Response				
	Yes		No		Total
	N	%	N	%	
2.6 During the past two years, did you participate in any community service project(s) sponsored by ECU or a group outside the university?	595	47.3%	663	52.7%	1258

Question Text	Response									
	Not at All		Very Little		Somewhat		Very Much		Total	Mean
	N	%	N	%	N	%	N	%		
2.7 If you participated in a community service project(s), to what extent did the experience(s) contribute to your personal and professional growth?	9	1.5%	42	7.1%	206	34.7%	336	56.7%	593	3.5

Section 3: Graduation and Beyond

Question Text	Response				
	Yes		No		Total
	N	%	N	%	
3.1 Has it taken you longer than four years (i.e., eight consecutive semesters of enrollment) to graduate?	465	37.7%	767	62.3%	1232

3.3 Please indicate the best description of your primary plans following graduation.

Question Text	N	%
Employed full time (on average 30 hours or more per week)	859	69.7%
Employed part time (on average less than 30 hours per week)	51	4.1%
Participating in a volunteer or service program (e.g., Peace Corps)	6	0.5%
Serving in the U.S. military	19	1.5%
Enrolled full time in a program of continuing education (degree or non-degree program)	264	21.4%
Enrolled part-time in a program of continuing education (degree or non-degree program)	22	1.8%
Not seeking employment or continuing education	12	1.0%
Total	1233	100%

Question Text	Response				
	Yes		No		Total
	N	%	N	%	
3.4 Have you accepted an offer for a job (or to continue in your current job) following graduation?	382	42.0%	528	58.0%	910

Section 4: Writing Support

4.1 In your last two years on campus, how often each semester have you used:

Question Text	Response								
	Never		Once		2-9 Times		10 Times or More		Total
	N	%	N	%	N	%	N	%	
Face-to-face or online consulting services at the University Writing Center	563	46.3%	270	22.2%	343	28.2%	39	3.2%	1215
Writing tips/information available on the University Writing Center/Program website	572	47.2%	255	21.0%	357	29.4%	29	2.4%	1213

4.2 Please indicate the extent of your agreement or disagreement with the statements below. There are no right or wrong answers.

Question Text	Response											
	Strongly Disagree		Disagree		Neither Agree nor Disagree		Agree		Strongly Agree		Total	Mean
	N	%	N	%	N	%	N	%	N	%		
Writing about complicated or tricky topics and situations helps me to think about them	21	1.7%	65	5.3%	246	20.2%	706	58.1%	178	14.6%	1216	3.8
I am well prepared to write effectively in the styles and formats of my career field	7	0.6%	32	2.6%	132	10.9%	724	59.6%	320	26.3%	1215	4.1
When composing important documents, I often write multiple drafts	45	3.7%	211	17.4%	247	20.3%	522	43.0%	189	15.6%	1214	3.5
I regularly take time to proofread my writing before giving it to others	12	1.0%	55	4.5%	122	10.1%	653	53.8%	371	30.6%	1213	4.1
I am confident in my ability to avoid grammatical errors in my writing	10	0.8%	78	6.4%	179	14.8%	634	52.3%	312	25.7%	1213	4.0
I am confident in my ability to evaluate the quality of my own writing	3	0.2%	41	3.4%	154	12.7%	697	57.5%	317	26.2%	1212	4.1

Section 5: Academic Advising

5.1 During your time at ECU, have you worked with:

Question Text	N	%
Faculty Advisor	630	54.0%
Full-time Professional Advisor	79	6.8%
Both Faculty and Professional Advisor	458	39.2%
Total	1167	100%

5.2 Please rate your satisfaction with academic advising in your major.

Question Text	Response												Total	Mean
	Don't Know/Not Applicable		Very Dissatisfied		Dissatisfied		Neither Satisfied nor Dissatisfied		Satisfied		Very Satisfied			
	N	%	N	%	N	%	N	%	N	%	N	%		
Advisor spending sufficient time with me	18	1.5%	39	3.3%	89	7.4%	137	11.4%	341	28.4%	575	48.0%	1199	4.1
Advisor helping me understand degree requirements and course sequencing	16	1.3%	36	3.0%	75	6.3%	112	9.3%	336	28.0%	624	52.0%	1199	4.2
Advisor helping me to be aware of and understand relevant campus policies and procedures	54	4.5%	45	3.8%	67	5.6%	177	14.8%	329	27.5%	525	43.9%	1197	4.1
Advisor helping me think about post-graduation plans (e.g., graduate school, employment)	62	5.2%	86	7.2%	120	10.0%	221	18.4%	263	21.9%	447	37.3%	1199	3.8
Advisor helping me think about internships and other career-related employment to gain work-related experience	86	7.2%	75	6.3%	131	10.9%	253	21.1%	252	21.0%	401	33.5%	1198	3.7
Advisor providing me with information about whom to contact with non-academic problems or concerns	87	7.3%	66	5.5%	84	7.0%	242	20.2%	294	24.5%	425	35.5%	1198	3.8
Academic advising overall	13	1.1%	56	4.7%	82	6.9%	143	12.0%	334	27.9%	568	47.5%	1196	4.1

Section 6: Library Services

Question Text	Response								
	Joyner Library		Laupus Library		Music Library		Did Not Use These Libraries		Total
	N	%	N	%	N	%	N	%	
6.1 Which library have you used the most?	954	79.9%	113	9.5%	14	1.2%	113	9.5%	1194

6.2 In your last two years on this campus, how often each semester have you used:

Question Text	Response								
	Never		Once		2-9 Times		10 Times or More		Total
	N	%	N	%	N	%	N	%	
Study space in the library	243	20.4%	63	5.3%	364	30.6%	520	43.7%	1190
Research assistance from library staff (either in-person or online)	629	52.9%	252	21.2%	251	21.1%	58	4.9%	1190
Library physical materials	564	47.5%	200	16.8%	287	24.2%	136	11.5%	1187
Library online resources (e.g., articles, e-books, databases)	100	8.4%	64	5.4%	489	41.1%	537	45.1%	1190

6.3 Please indicate your satisfaction with the library services:

Question Text	Response												Total	Mean
	Don't Know/Not Applicable		Very Dissatisfied		Dissatisfied		Neither Satisfied nor Dissatisfied		Satisfied		Very Satisfied			
	N	%	N	%	N	%	N	%	N	%	N	%		
Helpfulness of staff	198	16.6%	1	0.1%	5	0.4%	147	12.3%	375	31.5%	466	39.1%	1192	4.3
Availability of space for individual student work	162	13.6%	12	1.0%	66	5.5%	127	10.7%	408	34.2%	417	35.0%	1192	4.1
Availability of space for group work	173	14.5%	16	1.3%	74	6.2%	134	11.3%	390	32.7%	404	33.9%	1191	4.1
Training/instruction for using library and information resources	227	19.1%	6	0.5%	23	1.9%	237	19.9%	366	30.7%	332	27.9%	1191	4.0
Access to library online resources (e.g., articles, e-books, databases)	57	4.8%	2	0.2%	6	0.5%	80	6.7%	406	34.0%	642	53.8%	1193	4.5
Hours of operation	141	11.8%	4	0.3%	12	1.0%	77	6.5%	345	29.0%	612	51.4%	1191	4.5
Effectiveness of library resources and services in improving my learning experience	92	7.7%	1	0.1%	7	0.6%	118	9.9%	439	36.8%	535	44.9%	1192	4.4
Library services overall	53	4.5%	2	0.2%	4	0.3%	66	5.5%	451	37.9%	615	51.6%	1191	4.5

Section 7: Career Services

Question Text	Response						Total
	ECU Career Services		COB Career Center		Did not Utilize Either		
	N	%	N	%	N	%	
7.1 During your time at ECU, did you utilize ECU Career Services or the College of Business Career Center?	484	40.9%	114	9.6%	584	49.4%	1182

7.2 Please indicate your satisfaction with Career Services:

	Response													
	Don't Know/Not Applicable		Very Dissatisfied		Dissatisfied		Neither Satisfied nor Dissatisfied		Satisfied		Very Satisfied		Total	Mean
Question Text	N	%	N	%	N	%	N	%	N	%	N	%		
Information on internships, CO-OP, part-time, full-time and other career-related experiences	470	40.4%	7	0.6%	29	2.5%	182	15.7%	278	23.9%	196	16.9%	1162	3.9
Access to employment opportunities (e.g., career fairs, interviews, job listings)	421	36.2%	7	0.6%	37	3.2%	159	13.7%	308	26.5%	230	19.8%	1162	4.0
Assistance with resume preparation, interview skills, job and internship search, networking, etc.	398	34.3%	9	0.8%	23	2.0%	139	12.0%	304	26.2%	289	24.9%	1162	4.1
Help with career exploration and self-assessment related to careers (e.g., MBTI, Interest Inventory)	507	43.7%	14	1.2%	32	2.8%	199	17.2%	221	19.1%	186	16.0%	1159	3.8
Availability of career resources online	429	37.0%	9	0.8%	29	2.5%	185	16.0%	284	24.5%	223	19.2%	1159	3.9
Assistance with preparing for graduate/professional school (e.g., medicine, law)	534	46.0%	13	1.1%	42	3.6%	193	16.6%	201	17.3%	178	15.3%	1161	3.8
Career services overall	378	32.6%	5	0.4%	21	1.8%	168	14.5%	345	29.7%	244	21.0%	1161	4.0

7.3 At what point during your time at ECU did you first get career-related information or advice from an academic advisor, career advisor, or faculty member on campus?

Question Text	N	%
Before new student orientation	50	4.3%
At new student orientation	118	10.1%
Freshman year	209	17.8%
Sophomore year	181	15.4%
Junior year	299	25.5%
Senior year	165	14.1%
Never	152	12.9%
Total	1174	100%

Section 8: Information Technology Services

8.1 Indicate your satisfaction with Information Technology Services:

Question Text	Response													
	Don't Know/Not Applicable		Very Dissatisfied		Dissatisfied		Neither Satisfied nor Dissatisfied		Satisfied		Very Satisfied		Total	Mean
	N	%	N	%	N	%	N	%	N	%	N	%		
Hours of operation of university computer labs	295	25.5%	3	0.3%	34	2.9%	145	12.5%	403	34.8%	279	24.1%	1159	4.1
Availability of equipment and software in university computer labs to meet my needs	281	24.3%	2	0.2%	17	1.5%	118	10.2%	416	35.9%	324	28.0%	1158	4.2
Availability of ECU-provided WiFi (eduroam, ECU WiFi) on campus	186	16.1%	27	2.3%	123	10.6%	133	11.5%	394	34.0%	295	25.5%	1158	3.8
Availability of cellular phone voice and data service on campus	216	18.7%	35	3.0%	111	9.6%	148	12.8%	367	31.8%	278	24.1%	1155	3.8
Ease of connecting mobile and other smart devices (e.g., Apple Watch, Fitbit, etc.) to the ECU network	196	16.9%	40	3.5%	143	12.4%	142	12.3%	391	33.8%	245	21.2%	1157	3.7
Online course management system(s) used in my classes (e.g., Blackboard)	68	5.9%	12	1.0%	42	3.6%	147	12.7%	502	43.4%	385	33.3%	1156	4.1
Effectiveness of information technology in improving my learning experience	104	9.0%	5	0.4%	29	2.5%	164	14.2%	484	41.8%	371	32.1%	1157	4.1
Overall information technology services provided by the central IT department	131	11.4%	5	0.4%	31	2.7%	173	15.0%	462	40.1%	351	30.4%	1153	4.1

Section 9: Other Offices that Serve You

9.1 Thinking about your past two years at ECU, please rate your satisfaction with the following offices on campus:

Question Text	Response													
	No Experience to Judge		Very Dissatisfied		Dissatisfied		Neither Satisfied nor Dissatisfied		Satisfied		Very Satisfied		Total	Mean
	N	%	N	%	N	%	N	%	N	%	N	%		
Campus Recreation and Wellness	260	22.3%	1	0.1%	6	0.5%	79	6.8%	350	30.0%	469	40.3%	1165	4.4
Cashier's Office	185	15.9%	13	1.1%	54	4.6%	189	16.2%	443	38.1%	280	24.1%	1164	3.9
Center for Counseling and Student Development	526	45.2%	16	1.4%	25	2.1%	160	13.7%	218	18.7%	220	18.9%	1165	3.9
Dining Services	311	26.7%	20	1.7%	75	6.4%	163	14.0%	382	32.8%	212	18.2%	1163	3.8
Dowdy Student Stores	63	5.4%	3	0.3%	26	2.2%	91	7.8%	521	44.7%	461	39.6%	1165	4.3
ECU Police Department	486	41.8%	18	1.5%	14	1.2%	152	13.1%	235	20.2%	259	22.3%	1164	4.0
ECU Transit	230	19.8%	8	0.7%	38	3.3%	120	10.3%	409	35.2%	358	30.8%	1163	4.1
Office of Student Financial Aid	278	23.9%	22	1.9%	40	3.4%	168	14.4%	373	32.0%	284	24.4%	1165	4.0
Parking	184	15.8%	270	23.2%	249	21.4%	160	13.7%	188	16.1%	115	9.9%	1166	2.6
Registrar's Office	199	17.1%	16	1.4%	30	2.6%	191	16.4%	430	36.9%	299	25.7%	1165	4.0
Student Health Services	291	25.0%	35	3.0%	56	4.8%	115	9.9%	364	31.3%	302	26.0%	1163	4.0

Question Text	Response										Total	Mean
	Never		Seldom		Sometimes		Frequently					
	N	%	N	%	N	%	N	%				
9.2 Over the past two years, how often have you had concerns with your personal safety on campus?	678	58.4%	345	29.7%	119	10.2%	19	1.6%	1161	1.6		

Section 10: Student Affairs Programs

10.1 Please indicate the extent of your agreement or disagreement with the statements below:

Question Text	Response												Total	Mean
	N/A		Strongly Disagree		Disagree		Neither Agree nor Disagree		Agree		Strongly Agree			
	N	%	N	%	N	%	N	%	N	%	N	%		
Involvement in student activities, organizations, and programs enhanced my ECU experience	252	21.9%	6	0.5%	21	1.8%	128	11.1%	354	30.8%	390	33.9%	1151	4.2
I feel there are sufficient programs to engage students outside the classroom	139	12.1%	8	0.7%	30	2.6%	107	9.3%	453	39.3%	416	36.1%	1153	4.2
Information about available student programs and services is easily accessible	125	10.8%	18	1.6%	89	7.7%	153	13.3%	432	37.5%	336	29.1%	1153	4.0
Extracurricular programs positively impacted my personal development	258	22.4%	4	0.3%	22	1.9%	135	11.7%	345	29.9%	388	33.7%	1152	4.2
My leadership skills/capacities have been strengthened through my involvement in student activities, programs, organizations, and other services	255	22.1%	7	0.6%	26	2.3%	135	11.7%	319	27.7%	411	35.6%	1153	4.2

Section 11: Conclusions

Question Text	Response								Total	Mean
	Very Weak		Weak		Strong		Very Strong			
	N	%	N	%	N	%	N	%		
11.1 All things considered, how would you characterize the learning environment on this campus?	10	0.9%	61	5.4%	663	58.2%	406	35.6%	1140	3.3

11.2 All things considered; how would you evaluate:

Question Text	Response									
	Poor		Fair		Good		Excellent		Total	Mean
	N	%	N	%	N	%	N	%		
Quality of instruction in your major	20	1.7%	90	7.8%	414	35.9%	630	54.6%	1154	3.4
Quality of face-to-face instruction	12	1.1%	81	7.2%	433	38.6%	595	53.1%	1121	3.4
Quality of web-based instruction	49	4.3%	215	18.7%	464	40.3%	424	36.8%	1152	3.1
Quality of instruction overall	10	0.9%	93	8.1%	482	41.8%	568	49.3%	1153	3.4

11.3 All things considered:

Question Text	Response									
	Yes		Not Sure		No		Total	Mean		
	N	%	N	%	N	%				
Would you recommend this institution to a friend considering college?	1018	88.2%	90	7.8%	46	4.0%	1154	1.2		
If you could start over again, would you still choose to attend this institution?	894	77.5%	175	15.2%	84	7.3%	1153	1.3		

11.4 Please indicate your overall satisfaction with the following:

Question Text	Response											
	Very Dissatisfied		Dissatisfied		Neither Satisfied nor Dissatisfied		Satisfied		Very Satisfied		Total	Mean
	N	%	N	%	N	%	N	%	N	%		
Appearance of buildings' exterior and interior: accessibility, cleanliness, way finding	12	1.0%	57	5.0%	216	18.9%	559	48.8%	301	26.3%	1145	3.9
Appearance of classroom and/or lab interior: accessibility, cleanliness, way finding	12	1.0%	57	5.0%	243	21.2%	560	48.9%	273	23.8%	1145	3.9
Course locations	8	0.7%	27	2.4%	220	19.3%	587	51.5%	297	26.1%	1139	4.0
Location amenities: AV/Technology, WiFi connectivity, furniture, sound quality, instructor visibility	9	0.8%	52	4.5%	244	21.3%	563	49.2%	277	24.2%	1145	3.9
Comfort level in location: temperature, furniture, lighting	13	1.1%	112	9.8%	275	24.1%	493	43.2%	247	21.7%	1140	3.7