

East Carolina University
Graduate Student Exit Survey
Results from 2014-15 Graduates

Program: University-Wide

Respondents:
944

Population:
1610

Response Rate:
58.6%

Table 1 - Faculty Contributions

Section A -- Faculty Contributions Please evaluate how well faculty members in your major department do each of the following.	Excellent (4)	Good (3)	Fair (2)	Poor (1)	Average Rating		Total Responses	No Response	Percent "Excellent" or "Good"
1. Set high expectations for you to learn	651	249	37	3	3.6		940	4	95.7%
2. Respect diverse talents and ways of learning	553	302	75	9	3.5		939	5	91.1%
3. Encourage you to be an actively involved learner	643	248	45	3	3.6		939	5	94.9%
4. Encourage student-faculty interaction	564	268	94	13	3.5		939	5	88.6%
5. Give you frequent and prompt feedback	440	357	122	20	3.3		939	5	84.9%
6. Encourage you to devote sufficient time and energy to your coursework	616	286	34	4	3.6		940	4	96.0%
7. Develop opportunities for you to learn cooperatively with fellow students	606	265	59	10	3.6		940	4	92.7%
8. Care about your academic success and welfare	618	246	65	10	3.6		939	5	92.0%
9. Overall, how would you evaluate your instructors on these eight measures?	570	308	53	5	3.5		936	8	93.8%

Table 2 - Help Outside the Classroom

Section B -- Advising and Support Services During your time in this program, how would you evaluate each of the following? (If you have not had enough experience with a service to evaluate it, please mark "Don't know/did not use.")	Excellent (4)	Good (3)	Fair (2)	Poor (1)	Average Rating	Don't Know/Not use	Total Responses	No Response	Percent "Excellent" or "Good"	
1. Academic advising in your program										
a. Access to program advisor	511	240	85	35	3.4	62	933	11	86.2%	
b. Responsiveness of advisor	500	236	88	43	3.4	65	932	12	84.9%	
c. Accurate information about degree requirements and course sequencing	531	233	91	32	3.4	46	933	11	86.1%	
d. Knowledge of university policies and procedures	508	242	80	20	3.5	80	930	14	88.2%	
e. Academic advising services overall	501	240	93	35	3.4	61	930	14	85.3%	
2. Library services										
a. Hours of operation	427	205	23	5	3.6	273	933	11	95.8%	
b. Guidance in finding appropriate resources	419	205	28	4	3.6	276	932	12	95.1%	
c. Access to databases and collections	563	206	17	1	3.7	146	933	11	97.7%	
d. Library services overall	502	247	20	0	3.6	164	933	11	97.4%	
3. Technology services										
a. Access to course material through the Internet	624	253	24	2	3.7	33	936	8	97.1%	
b. The help desk was available when needed	405	188	29	5	3.6	308	935	9	94.6%	
c. On-campus computer facilities were available when needed	348	156	33	3	3.6	396	936	8	93.3%	
d. Technology training was available when needed	319	163	32	1	3.6	420	935	9	93.6%	
e. Technology services overall	504	319	32	3	3.5	77	935	9	95.9%	
f. Effectiveness of information technology in improving my learning experience	Very Satisfied (5) 343	Satisfied (4) 391	Neither Satisfied Nor Dissat. (3) 69	Dissatisfied (2) 8	Very Dissatisfied (1) 1	Average Rating 4.3	Don't Know/Not use 39	Total Responses 851	No Response 93	Percent "Very Satisfied" or "Satisfied" 90.4%
4. The Career Center¹										
a. Helpfulness of staff	254	135	19	5	3.5	511	924	20	94.2%	
b. Information on internships and other career-related experiences	218	156	27	12	3.4	509	922	22	90.6%	
c. Access to employment opportunities (including corporate positions) through career fairs, interviews, job listings, etc.	219	140	33	19	3.4	514	925	19	87.3%	
d. Help in preparing for interviews, resumes, etc.	210	119	21	12	3.5	563	925	19	90.9%	
e. Availability of career resources online	205	140	22	13	3.4	543	923	21	90.8%	
f. Assistance with such career options as military service, volunteer service (e.g., Peace Corps, TEACH for America), PhD programs, post-doctoral, etc.	149	82	19	10	3.4	664	924	20	88.8%	
g. Career services overall	222	180	26	13	3.4	484	925	19	91.2%	

Table 3 - Knowledge, Skills and Personal Growth

Section C -- Knowledge, Skills, and Personal Growth To what extent do you think your graduate education contributed in each of the following areas?	Very Much (4)	Somewhat (3)	Very Little (2)	Not at all (1)	Average Rating	Don't Know	Total Responses	No Response	Percent "Very Much" or "Somewhat"
1. Knowledge in your program	790	130	9	0	3.8	2	931	13	99.0%
2. Problem solving skills	664	232	28	5	3.7	3	932	12	96.4%
3. Technical skills	603	255	63	8	3.6	4	933	11	92.4%
4. Communication skills	677	204	46	2	3.7	4	933	11	94.8%
5. Personal development	726	170	31	4	3.7	1	932	12	96.2%
6. Opportunities to develop leadership skills	631	225	56	13	3.6	7	932	12	92.5%

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Table 4 - Other Offices That Serve You

Based on your last two years on this campus, how would you evaluate each of the following services? If you have not had enough experience with a service to evaluate it, please mark "Don't know/Did not use." These services require interaction with university offices or units (secretaries, tutors, counselors, office workers, etc.); please rate how responsive the staff in those offices were to your needs.									
	Excellent (4)	Good (3)	Fair (2)	Poor (1)	Average Rating	Don't Know	Total Responses	No Response	Percent "Excellent" or "Good"
Section D1 --The Registrar's Office									
1a. Evaluation of registration services	355	294	56	9	3.4	214	928	16	90.9%
1b. Evaluation of registration staff responsiveness	330	258	61	8	3.4	269	926	18	89.5%
Section D2 -- Financial Aid									
2a. Evaluation of financial aid services	240	261	56	24	3.2	346	927	17	86.2%
2b. Evaluation of financial aid staff responsiveness	243	227	75	26	3.2	355	926	18	82.3%
Section D3 -- Business services/cashier/student accounts									
3a. Evaluation of business services	291	254	60	9	3.3	312	926	18	88.8%
3b. Evaluation of business services staff responsiveness	285	239	56	14	3.3	331	925	19	88.2%

Table 5 -Your Conclusions

Section E	Excellent (4)	Good (3)	Fair (2)	Poor (1)	Average Rating	Total Responses	No Response	Percent "Excellent" or "Good"
1. All things considered, how would you evaluate the quality of instruction in your program?	604	253	66	5	3.6	928	16	92.3%
2. If you could start over again, would you still choose to enroll in this program?	Yes	Not Sure	No					
	757	121	49					
	Percent	Percent	Percent					
	81.7%	13.1%	5.3%					

Table 6 -Your Plans for Next Year

Section F - Please indicate the best description of your plans following graduation by filling in the ONE most appropriate response.	Responses	Percent
I don't know yet	45	4.8%
I have accepted a job	148	15.9%
I plan to continue in my current position	331	35.6%
I will be going to a graduate or professional school full-time next year	26	2.8%
I will be going to a graduate or professional school part-time AND working part-time	13	1.4%
I am still seeking employment	291	31.3%
I am not currently seeking employment and do not plan to attend school next year	20	2.2%
Other	55	5.9%
Total responses	929	100%
No Response	15	
Total	944	

Table 7 - Funding

Section G	Yes		No		Total Responses	No Response
	N	Percent	N	Percent		
1. I received financial support from my program.	405	43.9%	517	56.1%	922	22
2. The level of financial support was adequate to cover my basic living expenses.	343	38.5%	548	61.5%		
3. I borrowed money to finance my graduate education.	550	60.0%	367	40.0%	917	27

Table 8 - Instructional Methods/Continuing Studies/Library Usage

Section H1	Excellent (4)	Good (3)	Fair (2)	Poor (1)	Average Rating	Don't Know	Total Responses	No Response	Percent "Excellent" or "Good"
1a. Face-to-face instruction	359	177	23	9	3.6	356	924	20	94.4%
1b. Web-based instruction and activities	440	301	82	27	3.4	74	924	20	87.2%
1c. Web-based course materials	459	307	84	16	3.4	58	924	20	88.5%
1d. E-mail exchanges with instructor/other students	531	304	67	12	3.5	10	924	20	91.4%
1e. Two-way interactive (live) video	226	184	77	16	3.2	417	920	24	81.5%
1f. Would you probably have obtained your graduate degree at ECU if an off-campus program from Continuing Studies had not been available?	Yes		No						
	N	385	453						
	%	45.9%	54.1%						
							838	106	

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Table 8 - Instructional Methods/Continuing Studies/Library Usage (continued)

Section H2 ¹											
a. With regard to courses in your <u>major</u> which of the following statements is most accurate?		All taught face-to-face	Most taught face-to-face	Some taught face-to-face/ some online or other non-face-to-face	Most taught online or other non-face-to-face	All taught online or other non-face-to-face	Total Responses	No Response			
	N	216	162	103	42	401	924	20			
	%	23.4%	17.5%	11.1%	4.5%	43.4%					
b. Which library have you used the most?		Joyner Library	Laupus Library	Music Library	Did not use these libraries	Total Responses	No Response				
	N	505	243	11	166	925	19				
	%	54.6%	26.3%	1.2%	17.9%						
c. During your graduate degree program at ECU, how often <u>each semester</u> have you used:	10 times or more	2-9 times	Once	Never	Total Responses	No Response					
	1. Study space in the library	180	203	59	480	922	22				
	2. Research assistance from library staff (either in person or online)	62	218	161	482	923	21				
	3. Library physical materials	83	171	92	576	922	22				
	4. Library online resources (e.g., articles, e-books, databases, library website.)	647	162	26	89	924	20				
d. During your graduate degree program how satisfied have you been with the following?	Very Satisfied (5)	Satisfied (4)	Neither Satisfied nor Dissat (3)	Dissatisfied (2)	Very Dissatisfied (1)	Average Rating	Don't Know	Total Responses	No Response	Percent "Strongly Agree" or "Agree"	
	1. Effectiveness of library resources and services in improving your experience	470	274	40	1	1	4.5	139	925	19	94.7%
	2. Library space for individual student work	218	162	42	26	3	4.3	475	926	18	84.3%
	3. Library space for group work	189	165	37	24	6	4.2	502	923	21	84.1%
	4. Training/instruction for using library and information resources	231	194	81	4	4	4.3	408	922	22	82.7%

Table 9 - Student Affairs Programs

Section H3										
	Strongly Agree (5)	Agree (4)	Neither Agree Nor Disagree (3)	Disagree (2)	Strongly Disagree (1)	Average Rating	Total Responses	No Response	Percent "Strongly Agree" or "Agree"	
3a. Involvement in Student Activities, Organizations and Programs, enhanced my ECU experience.	137	183	519	33	48	3.4	920	24	34.8%	
3b. I feel there are sufficient programs to engage students outside the classroom.	177	262	414	40	27	3.6	920	24	47.7%	
3c. Information about available student programs and services is easily accessible.	186	289	357	59	29	3.6	920	24	51.6%	
3d. Extracurricular programs positively impacted my personal development.	157	160	508	41	51	3.4	917	27	34.6%	
3e. My leadership skills/capacities have been strengthened through my involvement in activities and programs, and other services.	166	167	487	51	48	3.4	919	25	36.2%	

Note: Calculation of percentages does not include responses in the "Don't Know" category and totals in the "No Response" category.

¹Questions added or revised in Fall 2012.