

ECU Graduating Senior Survey

Academic Year 2015-2016

College
All

Department
All

Program
All

Section A: Faculty Contributions

1. Please rate your overall satisfaction with instructors in your major department on each of the following:

| | 1: Very Dissatisfied | 2: Dissatisfied | 3: Neither Satisfied nor Dissatisfied | 4: Satisfied | 5: Very Satisfied | Grand Total | Avg. Rating |
|---|----------------------|-----------------|---------------------------------------|--------------|-------------------|-----------------|-------------|
| Their ability to motivate me to do my best | 8 0.5% | 44 2.5% | 138 7.8% | 863 48.7% | 720 40.6% | 1,773 100.0% | 4.3 |
| How carefully they explain the expectations of student performance in the course | 6 0.3% | 37 2.1% | 135 7.6% | 935 52.8% | 659 37.2% | 1,772 100.0% | 4.2 |
| How well they explain course material | 4 0.2% | 47 2.7% | 175 9.9% | 982 55.4% | 564 31.8% | 1,772 100.0% | 4.2 |
| The extent to which they encourage class discussion | 8 0.5% | 42 2.4% | 201 11.4% | 806 45.5% | 713 40.3% | 1,770 100.0% | 4.2 |
| How effectively they use instructional technology in teaching and learning activities | 10 0.6% | 38 2.1% | 194 11.0% | 836 47.2% | 693 39.1% | 1,771 100.0% | 4.2 |
| How quickly they provide feedback on my work | 17 1.0% | 105 5.9% | 291 16.4% | 902 51.0% | 455 25.7% | 1,770 100.0% | 3.9 |
| The helpfulness of their feedback on my work | 10 0.6% | 76 4.3% | 234 13.2% | 883 49.9% | 565 32.0% | 1,768 100.0% | 4.1 |
| The extent to which they consider different learning styles | 32 1.8% | 140 7.9% | 339 19.2% | 777 43.9% | 482 27.2% | 1,770 100.0% | 3.9 |
| Overall satisfaction with instructors in your major | 12 0.7% | 39 2.2% | 126 7.1% | 813 46.0% | 777 44.0% | 1,767 100.0% | 4.3 |

Section B: Help Outside the Classroom

| | 1: Strongly Disagree | 2: Disagree | 3: Neither Agree nor Disagree | 4: Agree | 5: Strongly Agree | Grand Total | Avg. Rating |
|--|----------------------|-------------|-------------------------------|--------------|-------------------|-----------------|-------------|
| 1. Throughout the various stages of my academic career at ECU, I had access to advising services that enabled me to successfully progress towards receiving my degree. | 25 1.5% | 86 5.3% | 138 8.5% | 696 42.6% | 688 42.1% | 1,633 100.0% | 4.2 |

2. Based on your last two years on this campus, how satisfied are you with each of the following?

| | Academic Advising | | | | | | Grand Total | Avg. Rating |
|---|------------------------------|----------------------|-----------------|---------------------------------------|--------------|-------------------|-----------------|-------------|
| | 0: Don't Know/Not Applicable | 1: Very Dissatisfied | 2: Dissatisfied | 3: Neither Satisfied nor Dissatisfied | 4: Satisfied | 5: Very Satisfied | | |
| Advisor spending sufficient time with me | 22 1.3% | 59 3.5% | 146 8.7% | 213 12.7% | 613 36.6% | 622 37.1% | 1,675 100.0% | 4.0 |
| Advisor helping me understand degree requirements and course sequencing | 14 0.8% | 60 3.6% | 130 7.7% | 183 10.9% | 582 34.6% | 711 42.3% | 1,680 100.0% | 4.1 |
| Advisor helping me to be aware of and understand relevant campus policies and procedures | 77 4.7% | 59 3.6% | 115 7.0% | 330 20.1% | 515 31.3% | 547 33.3% | 1,643 100.0% | 3.9 |
| Advisor helping me think about post-graduation educational options (e.g., graduate school) | 84 5.1% | 115 7.0% | 216 13.2% | 343 21.0% | 438 26.8% | 440 26.9% | 1,636 100.0% | 3.6 |
| Advisor helping me think about post-graduation employment options | 108 6.6% | 143 8.8% | 243 14.9% | 364 22.3% | 400 24.5% | 376 23.0% | 1,634 100.0% | 3.4 |
| Advisor helping me think about co-ops, internships, and other career-related employment to gain work-related experience during my final two years as an undergraduate | 112 6.9% | 123 7.5% | 217 13.3% | 353 21.7% | 437 26.8% | 388 23.8% | 1,630 100.0% | 3.5 |
| Advisor helping me to understand and develop a clear path to achieve my career goals | 70 4.3% | 106 6.4% | 194 11.8% | 370 22.5% | 494 30.0% | 410 24.9% | 1,644 100.0% | 3.6 |
| Advisor providing me with information about whom to contact with non-academic problems or concerns | 117 7.2% | 97 5.9% | 149 9.1% | 368 22.5% | 489 29.9% | 414 25.3% | 1,634 100.0% | 3.6 |
| Academic advising overall | 11 0.7% | 95 5.7% | 136 8.1% | 237 14.1% | 612 36.5% | 585 34.9% | 1,676 100.0% | 3.9 |

3. Based on your last two years on this campus, how satisfied are you with each of the following?

Library Services

| | 0: Don't Know/Not Applicable | 1: Very Dissatisfied | 2: Dissatisfied | 3: Neither Satisfied nor Dissatisfied | 4: Satisfied | 5: Very Satisfied | Grand Total | Avg. Rating |
|---|------------------------------|----------------------|-----------------|---------------------------------------|--------------|-------------------|-----------------|-------------|
| Helpfulness of staff | 135 8.5% | 1 0.1% | 21 1.3% | 235 14.7% | 676 42.4% | 526 33.0% | 1,594 100.0% | 4.2 |
| Space for individual student work | 81 5.0% | 54 3.4% | 220 13.7% | 205 12.8% | 647 40.3% | 399 24.8% | 1,606 100.0% | 3.7 |
| Space for group work | 83 5.2% | 64 4.0% | 202 12.6% | 213 13.3% | 657 41.0% | 382 23.9% | 1,601 100.0% | 3.7 |
| Training/instruction for using library and information resources | 140 8.8% | 14 0.9% | 64 4.0% | 299 18.8% | 675 42.5% | 397 25.0% | 1,589 100.0% | 4.0 |
| Access to databases and resources | 60 3.7% | 2 0.1% | 21 1.3% | 142 8.7% | 762 46.7% | 645 39.5% | 1,632 100.0% | 4.3 |
| Access to online library resources | 34 2.1% | 2 0.1% | 14 0.9% | 110 6.7% | 765 46.5% | 721 43.8% | 1,646 100.0% | 4.4 |
| Hours of operation | 69 4.3% | 6 0.4% | 31 1.9% | 95 5.9% | 679 42.1% | 732 45.4% | 1,612 100.0% | 4.4 |
| Effectiveness of library resources and services in improving my learning experience | 62 3.8% | 0 | 13 0.8% | 163 10.0% | 792 48.8% | 594 36.6% | 1,624 100.0% | 4.3 |
| Library services overall | 38 2.3% | 3 0.2% | 13 0.8% | 131 8.0% | 866 52.6% | 594 36.1% | 1,645 100.0% | 4.3 |

4. Based on your last two years on this campus, how satisfied are you with each of the following?

Information Technology Services

| | 0: Don't Know/Not Applicable | 1: Very Dissatisfied | 2: Dissatisfied | 3: Neither Satisfied nor Dissatisfied | 4: Satisfied | 5: Very Satisfied | Grand Total | Avg. Rating |
|---|------------------------------|----------------------|-----------------|---------------------------------------|--------------|-------------------|-----------------|-------------|
| Training on the technology I need to use | 190 12.1% | 11 0.7% | 70 4.5% | 337 21.4% | 631 40.1% | 333 21.2% | 1,572 100.0% | 3.9 |
| Assistance from the help desk in solving my technology problems | 210 13.3% | 14 0.9% | 45 2.9% | 298 18.9% | 659 41.9% | 348 22.1% | 1,574 100.0% | 3.9 |
| Hours of operation for university computer labs | 136 8.6% | 8 0.5% | 73 4.6% | 222 14.0% | 767 48.3% | 381 24.0% | 1,587 100.0% | 4.0 |
| Availability of equipment and software in university computer labs to meet my needs | 137 8.6% | 9 0.6% | 53 3.3% | 199 12.5% | 748 47.0% | 446 28.0% | 1,592 100.0% | 4.1 |
| Availability of wireless access on campus | 69 4.3% | 94 5.9% | 259 16.2% | 215 13.4% | 664 41.5% | 299 18.7% | 1,600 100.0% | 3.5 |
| Online course management system(s) used in my classes (e.g., BlackBoard) | 21 1.3% | 9 0.5% | 36 2.2% | 203 12.3% | 895 54.0% | 493 29.8% | 1,657 100.0% | 4.1 |
| Effectiveness of information technology in improving my learning experience | 58 3.6% | 8 0.5% | 19 1.2% | 271 16.7% | 853 52.6% | 412 25.4% | 1,621 100.0% | 4.1 |
| Information technology services overall | 41 2.5% | 8 0.5% | 28 1.7% | 267 16.3% | 894 54.5% | 401 24.5% | 1,639 100.0% | 4.0 |

5. Based on your last two years on this campus, how satisfied are you with each of the following?

The Career Center

| | 0: Don't Know/Not Applicable | 1: Very Dissatisfied | 2: Dissatisfied | 3: Neither Satisfied nor Dissatisfied | 4: Satisfied | 5: Very Satisfied | Grand Total | Avg. Rating |
|---|------------------------------|----------------------|-----------------|---------------------------------------|--------------|-------------------|-----------------|-------------|
| Helpfulness of staff | 308 20.8% | 15 1.0% | 19 1.3% | 196 13.3% | 528 35.7% | 413 27.9% | 1,479 100.0% | 4.1 |
| Information on internships, co-ops, and other career-related experiences | 309 20.8% | 22 1.5% | 44 3.0% | 241 16.2% | 496 33.4% | 374 25.2% | 1,486 100.0% | 4.0 |
| Access to employment opportunities (e.g., career fairs, interviews, job listings) | 263 17.4% | 19 1.3% | 40 2.7% | 201 13.3% | 568 37.7% | 417 27.7% | 1,508 100.0% | 4.1 |
| Assistance with resume preparation, interviewing skills, networking, salary negotiations, etc | 286 19.2% | 16 1.1% | 39 2.6% | 197 13.2% | 500 33.5% | 453 30.4% | 1,491 100.0% | 4.1 |
| Help with self-assessment related to careers (e.g., Strong Interest Inventory, MBTI, Focus 2) | 403 27.8% | 19 1.3% | 26 1.8% | 245 16.9% | 418 28.9% | 337 23.3% | 1,448 100.0% | 4.0 |
| Availability of career resources online | 274 18.3% | 7 0.5% | 44 2.9% | 238 15.9% | 577 38.6% | 356 23.8% | 1,496 100.0% | 4.0 |
| Information on academic majors, minors, and certifications related to my career interests | 282 18.7% | 15 1.0% | 46 3.1% | 236 15.7% | 557 37.0% | 369 24.5% | 1,505 100.0% | 4.0 |
| Assistance with career options in the military | 573 42.8% | 9 0.7% | 18 1.3% | 237 17.7% | 291 21.7% | 211 15.8% | 1,339 100.0% | 3.9 |
| Assistance with career options in volunteer organizations (e.g., Peace Corps, Teach for America) | 520 38.0% | 14 1.0% | 27 2.0% | 275 20.1% | 308 22.5% | 226 16.5% | 1,370 100.0% | 3.8 |
| Assistance with preparing for graduate/professional school (e.g., medicine, law) | 428 30.6% | 14 1.0% | 50 3.6% | 274 19.6% | 379 27.1% | 254 18.2% | 1,399 100.0% | 3.8 |
| Information on "soft skills" (e.g., teamwork, interpersonal skills, time management, interacting with diverse people) needed for the work environment and how to acquire those skills | 357 24.8% | 15 1.0% | 29 2.0% | 243 16.9% | 519 36.0% | 279 19.3% | 1,442 100.0% | 3.9 |
| Information on labor market data and knowledge specifically related to career interests (e.g., median pay, entry-level education, occupation projected growth rate) | 409 28.9% | 19 1.3% | 51 3.6% | 279 19.7% | 422 29.8% | 237 16.7% | 1,417 100.0% | 3.8 |
| Career services overall | 232 15.4% | 13 0.9% | 37 2.5% | 274 18.2% | 606 40.3% | 343 22.8% | 1,505 100.0% | 4.0 |

| Question | Response | | |
|--|-----------------------------------|-------|--------|
| 6. At what point during your time at ECU did you first get career-related information or advice from an academic advisor, career advisor, or faculty member on campus? | 1: Before new student orientation | 76 | 4.5% |
| | 2: At new student orientation | 198 | 11.7% |
| | 3: Freshman year | 364 | 21.4% |
| | 4: Sophomore year | 293 | 17.3% |
| | 5: Junior year | 463 | 27.3% |
| | 6: Senior year | 171 | 10.1% |
| | 7: Never | 133 | 7.8% |
| Grand Total | | 1,698 | 100.0% |

Section C: Knowledge, Skills, and Personal Growth

1. To what extent do you think your college education contributed to your knowledge, skills, and personal development in each of the following areas?

| | 0: Don't Know | 1: Not at all | 2: Very Little | 3: Somewhat | 4: Very Much | Grand Total | Avg. Rating |
|--|---------------|---------------|----------------|--------------|----------------|-----------------|-------------|
| Writing effectively | 3 0.2% | 17 1.1% | 96 6.0% | 593 37.2% | 887 55.6% | 1,596 100.0% | 3.5 |
| Speaking effectively (i.e., to large and small groups and making presentations) | 8 0.5% | 24 1.5% | 129 8.1% | 584 36.5% | 853 53.4% | 1,598 100.0% | 3.4 |
| Listening attentively | 8 0.5% | 21 1.3% | 119 7.5% | 594 37.2% | 853 53.5% | 1,595 100.0% | 3.4 |
| Comprehending written and oral information | 5 0.3% | 18 1.1% | 81 5.1% | 553 34.7% | 937 58.8% | 1,594 100.0% | 3.5 |
| Using mathematical skills | 21 1.3% | 88 5.5% | 262 16.5% | 615 38.7% | 603 37.9% | 1,589 100.0% | 3.1 |
| Applying scientific methods of inquiry | 33 2.1% | 53 3.3% | 187 11.8% | 632 39.9% | 679 42.9% | 1,584 100.0% | 3.2 |
| Applying analytic skills | 16 1.0% | 20 1.3% | 97 6.1% | 563 35.6% | 886 56.0% | 1,582 100.0% | 3.5 |
| Using critical thinking skills | 4 0.3% | 9 0.6% | 61 3.8% | 474 29.8% | 1,040 65.5% | 1,588 100.0% | 3.6 |
| Using technologies appropriate to my discipline | 8 0.5% | 12 0.8% | 99 6.2% | 561 35.3% | 907 57.2% | 1,587 100.0% | 3.5 |
| Developing leadership skills | 5 0.3% | 27 1.7% | 99 6.2% | 509 32.1% | 947 59.7% | 1,587 100.0% | 3.5 |
| Working effectively as part of a team | 5 0.3% | 22 1.4% | 75 4.7% | 487 30.8% | 994 62.8% | 1,583 100.0% | 3.6 |
| Experiencing personal growth (e.g., self-discipline, responsibility, self-awareness) | 6 0.4% | 11 0.7% | 46 2.9% | 370 23.4% | 1,150 72.6% | 1,583 100.0% | 3.7 |
| Ability to work with people from diverse backgrounds | 10 0.6% | 19 1.2% | 69 4.4% | 408 25.8% | 1,075 68.0% | 1,581 100.0% | 3.6 |
| Sensitivity to issues associated with racial equity | 44 2.8% | 74 4.8% | 137 8.8% | 467 30.1% | 829 53.4% | 1,551 100.0% | 3.4 |
| Sensitivity to issues associated with gender equity | 51 3.3% | 74 4.8% | 143 9.2% | 470 30.4% | 809 52.3% | 1,547 100.0% | 3.3 |

2a. Please indicate in which of the following activities you participated while an undergraduate at ECU, whether or not you received course credit (i.e. credits that count toward your degree) for participation.

| | 1: Never did | 2: Yes- received course credit | 3: Yes- at least once for course credit and at least once w/o getting course credit | 4: Yes-but did not receive course credit | Grand Total |
|-------------------|----------------|--------------------------------|---|--|-----------------|
| Co-op | 1,431 95.3% | 49 3.3% | 7 0.5% | 15 1.0% | 1,502 100.0% |
| Paid internship | 1,193 78.4% | 123 8.1% | 21 1.4% | 185 12.2% | 1,522 100.0% |
| Unpaid internship | 914 59.2% | 503 32.6% | 40 2.6% | 87 5.6% | 1,544 100.0% |
| Practicum | 1,166 77.2% | 311 20.6% | 25 1.7% | 9 0.6% | 1,511 100.0% |
| Student teaching | 1,243 82.6% | 197 13.1% | 23 1.5% | 42 2.8% | 1,505 100.0% |
| Service learning | 1,116 74.7% | 200 13.4% | 65 4.4% | 112 7.5% | 1,493 100.0% |
| Clinicals | 1,277 86.5% | 154 10.4% | 22 1.5% | 24 1.6% | 1,477 100.0% |

| Question | Response | Avg. Rating | Question | Response | Question | Response | Avg. Rating |
|---|---------------|--------------|--|-----------------|---|---------------|-------------|
| 2b. If you participated in any of the above activities (either for or not for course credit), to what extent did the experience(s) contribute to your personal and professional growth? | 1: Not at all | 14 1.3% | 3a. During the past two years, did you work on a research/scholarly/creative project with an ECU faculty member outside of course or program requirements? | 0: No | 3b. If yes, to what extent did this experience contribute to your personal and professional growth? | 1: Not at all | 1 0.3% |
| | 2: A little | 38 3.4% | | 1: Yes | | 2: A little | 11 3.4% |
| | 3: Somewhat | 204 18.3% | | | 3: Somewhat | 90 28.1% | |
| | 4: Very Much | 859 77.0% | | | 4: Very Much | 218 68.1% | |
| Grand Total | | 3.7 | Grand Total | 1,590 100.0% | Grand Total | 320 100.0% | 3.6 |

4a. During the past two years, did you participate in any community service project(s) sponsored by the following at ECU or a group outside the university?

| | 1: Yes- participated in community service sponsored by this group | 2: No- did not participate | Grand Total |
|--|---|----------------------------|-----------------|
| The University (e.g., Piratepalooza) | 469 29.9% | 1,097 70.1% | 1,566 100.0% |
| An ECU club | 699 44.7% | 865 55.3% | 1,564 100.0% |
| Greek life or fraternity/sorority | 315 20.5% | 1,219 79.5% | 1,534 100.0% |
| A university program (e.g., EC Scholars Program) | 223 14.5% | 1,313 85.5% | 1,536 100.0% |
| An academic college, department/program or course | 617 39.5% | 947 60.5% | 1,564 100.0% |
| A non-academic center, unit/department, etc. (e.g., Volunteer and Service-Learning Center, Ledonia Wright Cultural Center) | 416 26.7% | 1,142 73.3% | 1,558 100.0% |
| Participated in a community service project organized by a group outside the university | 609 39.0% | 953 61.0% | 1,562 100.0% |
| Participated but don't remember who sponsored the activity | 335 21.9% | 1,192 78.1% | 1,527 100.0% |

| Question | Response | Avg. Rating |
|---|---------------|-------------|
| 4b. If you participated in a community service project sponsored by any of the above, to what extent did the experience(s) contribute to your personal and professional growth? | 1: Not at all | 51 4.4% |
| | 2: A little | 92 8.0% |
| | 3: Somewhat | 465 40.4% |
| | 4: Very Much | 542 47.1% |
| Grand Total | 1,150 100.0% | 3.3 |

5. While school has been in session this academic year, about how many hours per week have you spent working for pay:

| Question | 0 | 1-5 | 6-10 | 11-15 | 16-20 | 21-25 | 26-30 | 30+ | Grand Total |
|-------------|----------------|------------|-------------|-------------|-------------|-------------|-------------|--------------|-----------------|
| On campus? | 1,047 72.2% | 44 3.0% | 78 5.4% | 89 6.1% | 71 4.9% | 72 5.0% | 23 1.6% | 26 1.8% | 1,450 100.0% |
| Off campus? | 569 37.8% | 79 5.2% | 122 8.1% | 125 8.3% | 129 8.6% | 132 8.8% | 101 6.7% | 248 16.5% | 1,505 100.0% |

Section D: Other Offices That Serve You

1. In thinking about your past two years at ECU, please rate your satisfaction with the services provided by the following offices on campus:

| | 0: No experience to judge | 1: Very Dissatisfied | 2: Dissatisfied | 3: Neither Satisfied nor Dissatisfied | 4: Satisfied | 5: Very Satisfied | Grand Total | Avg. Rating |
|--|---------------------------|----------------------|-----------------|---------------------------------------|--------------|-------------------|-----------------|-------------|
| Registrar's Office | 92 6.0% | 31 2.0% | 85 5.6% | 259 17.0% | 703 46.2% | 351 23.1% | 1,521 100.0% | 3.9 |
| Financial aid: Application/award process | 180 12.1% | 54 3.6% | 111 7.5% | 214 14.4% | 594 39.9% | 336 22.6% | 1,489 100.0% | 3.8 |
| Financial aid: Disbursement process | 187 12.7% | 39 2.6% | 114 7.7% | 205 13.9% | 580 39.2% | 353 23.9% | 1,478 100.0% | 3.8 |
| Dining Services | 196 14.0% | 31 2.2% | 90 6.4% | 242 17.3% | 557 39.9% | 280 20.1% | 1,396 100.0% | 3.8 |
| Health Services | 213 15.3% | 41 2.9% | 104 7.5% | 215 15.5% | 521 37.5% | 297 21.4% | 1,391 100.0% | 3.8 |
| Counseling (personal, interpersonal, or psychological) | 545 43.6% | 14 1.1% | 31 2.5% | 177 14.2% | 268 21.4% | 215 17.2% | 1,250 100.0% | 3.9 |
| Cashier/Student Accounts/Billing Office | 138 9.2% | 35 2.3% | 74 4.9% | 279 18.6% | 672 44.7% | 305 20.3% | 1,503 100.0% | 3.8 |
| Housing and Residence Life | 337 25.5% | 15 1.1% | 55 4.2% | 205 15.5% | 493 37.4% | 214 16.2% | 1,319 100.0% | 3.9 |
| Bookstore | 36 2.3% | 23 1.5% | 59 3.8% | 201 13.1% | 802 52.1% | 418 27.2% | 1,539 100.0% | 4.0 |
| Campus recreation | 160 11.3% | 7 0.5% | 24 1.7% | 140 9.9% | 630 44.6% | 453 32.0% | 1,414 100.0% | 4.2 |
| On-campus shuttle/transportation services | 137 9.5% | 16 1.1% | 67 4.6% | 152 10.5% | 667 46.2% | 404 28.0% | 1,443 100.0% | 4.1 |
| Parking | 83 5.6% | 574 38.8% | 382 25.8% | 138 9.3% | 208 14.1% | 94 6.4% | 1,479 100.0% | 2.2 |
| Campus Police Department | 317 23.7% | 38 2.8% | 41 3.1% | 249 18.6% | 465 34.7% | 230 17.2% | 1,340 100.0% | 3.8 |

2. In thinking about your past two years at ECU, please rate your satisfaction with staff associated with the following offices on campus:

| | 0: No experience to judge | 1: Very Dissatisfied | 2: Dissatisfied | 3: Neither Satisfied nor Dissatisfied | 4: Satisfied | 5: Very Satisfied | Grand Total | Avg. Rating |
|--|---------------------------|----------------------|-----------------|---------------------------------------|--------------|-------------------|-----------------|-------------|
| Registrar's Office | 145 9.6% | 37 2.5% | 65 4.3% | 218 14.5% | 670 44.5% | 372 24.7% | 1,507 100.0% | 4.1 |
| Financial aid: Application/award process | 238 16.3% | 44 3.0% | 74 5.1% | 202 13.9% | 558 38.3% | 340 23.4% | 1,456 100.0% | 3.9 |
| Financial aid: Disbursement process | 257 17.8% | 40 2.8% | 62 4.3% | 200 13.9% | 544 37.7% | 341 23.6% | 1,444 100.0% | 4.2 |
| Dining Services | 209 15.0% | 27 1.9% | 41 3.0% | 145 10.4% | 532 38.3% | 435 31.3% | 1,389 100.0% | 3.9 |
| Health Services | 233 16.9% | 28 2.0% | 67 4.9% | 179 13.0% | 523 38.0% | 345 25.1% | 1,375 100.0% | 4.1 |
| Counseling (personal, interpersonal, or psychological) | 539 42.8% | 11 0.9% | 14 1.1% | 158 12.5% | 276 21.9% | 262 20.8% | 1,260 100.0% | 4.1 |
| Cashier/Student Accounts/Billing Office | 209 14.1% | 37 2.5% | 68 4.6% | 224 15.1% | 627 42.3% | 318 21.4% | 1,483 100.0% | 3.9 |
| Housing and Residence Life | 361 27.4% | 15 1.1% | 33 2.5% | 192 14.6% | 453 34.4% | 263 20.0% | 1,317 100.0% | 3.9 |
| Bookstore | 52 3.4% | 13 0.9% | 39 2.6% | 174 11.4% | 766 50.4% | 477 31.4% | 1,521 100.0% | 4.0 |
| Campus recreation | 185 13.1% | 4 0.3% | 12 0.9% | 129 9.1% | 649 46.0% | 431 30.6% | 1,410 100.0% | 4.0 |
| On-campus shuttle/transportation services | 138 9.6% | 18 1.3% | 28 2.0% | 153 10.7% | 691 48.3% | 404 28.2% | 1,432 100.0% | 4.1 |
| Parking | 166 11.6% | 333 23.3% | 216 15.1% | 279 19.5% | 296 20.7% | 142 9.9% | 1,432 100.0% | 2.8 |
| Campus Police Department | 328 24.5% | 32 2.4% | 29 2.2% | 226 16.9% | 446 33.3% | 277 20.7% | 1,338 100.0% | 3.9 |

| Question | Response | Avg. Rating |
|--|---------------|-------------|
| 3. Over the past two years, how often have you had concerns with your personal safety on campus? | 0: Never | 591 37.9% |
| | 1: Seldom | 562 36.0% |
| | 2: Sometimes | 345 22.1% |
| | 3: Frequently | 63 4.0% |
| Grand Total | 1,561 100.0% | 0.9 |

Section E: Your Conclusions

| Question | Response | Avg. Rating | Question | 1: Poor | 2: Fair | 3: Good | 4: Excellent | Grand Total | Avg. Rating |
|---|-----------------|--------------|---|------------|--------------|--------------|--------------|-----------------|-------------|
| 1. All things considered, how would you characterize the learning environment on this campus? | 1: Very Weak | 7 0.4% | 2a. All things considered, how would you evaluate the quality of your instruction? In your major? | 19 1.2% | 101 6.4% | 471 30.0% | 978 62.3% | 1,569 100.0% | 3.5 |
| | 2: Weak | 88 5.6% | | | | | | | |
| | 3: Strong | 964 61.8% | | | | | | | |
| | 4: Very Strong | 501 32.1% | | | | | | | |
| Grand Total | 1,560 100.0% | | 2b. All things considered, how would you evaluate the quality of instruction? Overall? | 18 1.2% | 163 10.4% | 896 57.3% | 488 31.2% | 1,565 100.0% | 3.2 |

| Question | Response | Avg. Rating | Question | Response | Question | Response | | | |
|--|-----------------|--------------|--|-----------------|--|-----------------|-----------------|----------------|--------|
| 3. All things considered, how would you evaluate the overall education that you are receiving at this institution? | 1: Poor | 6 0.4% | 4. Would you recommend this institution to a friend considering college? | 0: No | 5. If you could start over again, would you still choose to attend this institution? | 0: No | | | |
| | 2: Fair | 94 6.0% | | 1,572 100.0% | | 1: Not Sure | 138 8.8% | 1: Not Sure | |
| | 3: Good | 653 41.6% | | | | 1,574 100.0% | 2: Yes | 1,402 89.2% | 2: Yes |
| | 4: Excellent | 816 52.0% | | | | | | | |
| Grand Total | 1,569 100.0% | Grand Total | 1,572 100.0% | | Grand Total | | 1,574 100.0% | | |

Section F: Graduation and Beyond

| Question | Response | |
|---|----------|-----------------|
| 1. Has it taken you longer than four years (i.e., eight consecutive semesters of enrollment) to graduate? | 0: No | 901 57.0% |
| | 1: Yes | 679 43.0% |
| Grand Total | | 1,580 100.0% |

2. If yes, please indicate the top three reasons it took you longer than four years to graduate.

| | 1: Most important | 2: 2nd most important | 3: 3rd most important | Grand Total |
|--|-------------------|-----------------------|-----------------------|----------------|
| I wanted to/was advised to take a lighter course load | 48 22.64% | 90 42.45% | 74 34.91% | 212 100.00% |
| I could not get the courses I needed | 40 19.70% | 87 42.86% | 76 37.44% | 203 100.00% |
| I lost credits when I transferred to ECU | 70 46.36% | 31 20.53% | 50 33.11% | 151 100.00% |
| I changed majors | 190 59.01% | 84 26.09% | 48 14.91% | 322 100.00% |
| I am graduating with more than one major | 30 63.83% | 9 19.15% | 8 17.02% | 47 100.00% |
| My participation in a Study Abroad program | 1 5.56% | 10 55.56% | 7 38.89% | 18 100.00% |
| My participation in a co-op, internship, practicum, student teaching, etc. | 8 16.00% | 23 46.00% | 19 38.00% | 50 100.00% |
| The number of hours I spent working for pay | 59 31.05% | 64 33.68% | 67 35.26% | 190 100.00% |
| Financial reasons | 15 17.05% | 36 40.91% | 37 42.05% | 88 100.00% |
| I went part-time for personal (non-financial) reasons (e.g., medical, family) | 24 34.29% | 30 42.86% | 16 22.86% | 70 100.00% |
| I took a semester or more off for personal (non-financial) reasons (e.g., medical, family) | 53 40.77% | 50 38.46% | 27 20.77% | 130 100.00% |
| Other reasons (please briefly explain) | 117 55.98% | 42 20.10% | 50 23.92% | 209 100.00% |

3. Please indicate the best description of your primary plans following graduation.

| Response | |
|--|-----------------|
| I have accepted a full-time paid job related to my field of study | 280 17.8% |
| I have accepted a full-time paid job, not related to my field of study (by choice) | 37 2.4% |
| I have accepted a full-time paid job, not related to my field of study (not by choice) | 12 0.8% |
| I have accepted a part-time paid job | 27 1.7% |
| I will continue in my current paid job | 110 7.0% |
| I am currently seeking, or plan to seek, paid employment | 582 37.1% |
| I will be going to graduate or professional school full-time next year | 254 16.2% |
| I will be going to graduate or professional school part-time and working part-time next year | 70 4.5% |
| I will take more undergraduate courses next year | 11 0.7% |
| I am neither seeking employment nor planning on attending school next year | 2 0.1% |
| I will be entering or continuing military service | 16 1.0% |
| I will be engaged in volunteer activity (e.g., Peace Corps) | 3 0.2% |
| I will be starting or raising a family | 10 0.6% |
| I don't know yet | 67 4.3% |
| Other (please specify) | 89 5.7% |
| Grand Total | 1,570 100.0% |

Section H: Student Affairs Programs

1. Please indicate the extent of your agreement or disagreement with the statements below. There are no right or wrong answers.

| | 1: Strongly Disagree | 2: Disagree | 3: Neither Agree nor Disagree | 4: Agree | 5: Strongly Agree | Grand Total | Avg. Rating |
|---|----------------------|-------------|-------------------------------|--------------|-------------------|-----------------|-------------|
| Involvement in student activities, organizations, and programs enhanced my ECU experience. | 16 1.0% | 37 2.4% | 459 29.5% | 517 33.3% | 525 33.8% | 1,554 100.0% | 4.0 |
| I feel there are sufficient programs to engage students outside the classroom. | 7 0.5% | 42 2.7% | 267 17.2% | 674 43.4% | 562 36.2% | 1,552 100.0% | 4.1 |
| Information about available student programs and services is easily accessible. | 27 1.7% | 100 6.4% | 294 19.0% | 684 44.1% | 446 28.8% | 1,551 100.0% | 3.9 |
| Extracurricular programs positively impacted my personal development. | 16 1.0% | 30 1.9% | 477 30.7% | 493 31.8% | 536 34.5% | 1,552 100.0% | 4.0 |
| My leadership skills/capacities have been strengthened through my involvement in student activities, programs, organizations, and other services. | 19 1.2% | 49 3.2% | 429 27.7% | 469 30.3% | 581 37.6% | 1,547 100.0% | 4.0 |

Section I: Instructional Methods/Library Usage

1a. With regard to courses in your major, which of the following statements is most accurate?

| | |
|--|--------------|
| All of my major courses were taught face-to-face. | 557 36.0% |
| All of my major courses were taught online or via some other non-face-to-face method. | 166 10.7% |
| Most of my major courses were taught face-to-face. | 620 40.1% |
| Most of my major courses were taught online or via some other non-face-to-face method | 27 1.7% |
| Some of my major courses were taught face-to-face and some were taught online or via some other non-face-to-face method. | 177 11.4% |

| Question | 1: Poor | 2: Fair | 3: Good | 4: Excellent | Grand Total | Avg. Rating |
|--|------------|--------------|--------------|--------------|-----------------|-------------|
| 1b. How would you evaluate the face-to-face instruction in your major program? | 13 0.9% | 81 5.8% | 614 44.3% | 679 49.0% | 1,387 100.0% | 3.4 |
| 1c. How would you evaluate the web-based instruction in your major program? | 66 5.5% | 214 17.8% | 588 48.9% | 334 27.8% | 1,202 100.0% | 3.0 |

| Question | 1: Joyner Library | 2: Laupus Library | 3: Music Library | 4: Did not use these libraries | Grand Total |
|---|-------------------|-------------------|------------------|--------------------------------|-----------------|
| 2a. Which library have you used the most? | 1,268 81.7% | 161 10.4% | 24 1.5% | 99 6.4% | 1,552 100.0% |

2b. In the last two years on this campus, how often each semester have you used:

| Question | 0: Never | 1: Once | 2: 2-9 times | 3: 10 times or more | Grand Total |
|--|--------------|--------------|--------------|---------------------|-----------------|
| Study space in the library | 226 14.6% | 93 6.0% | 572 36.9% | 661 42.6% | 1,552 100.0% |
| Research assistance from library staff (either in-person or online) | 696 44.9% | 395 25.5% | 384 24.8% | 74 4.8% | 1,549 100.0% |
| Library physical materials | 651 42.1% | 296 19.1% | 438 28.3% | 163 10.5% | 1,548 100.0% |
| Library online resources (e.g., articles, e-books, databases, library website) | 101 6.5% | 119 7.7% | 635 41.0% | 694 44.8% | 1,549 100.0% |

Section J: Writing Support

1a. In your last two years on campus, how often each semester have you used:

| | 0: Never | 1: Once | 2: 2-9 times | 3: 10 times or more | Grand Total |
|---|--------------|--------------|--------------|---------------------|-----------------|
| Face-to-face or online consulting services at the University Writing Center | 914 59.4% | 330 21.4% | 270 17.5% | 25 1.6% | 1,539 100.0% |
| Writing tips/information available on the University Writing Center/Program website | 933 60.7% | 291 18.9% | 278 18.1% | 36 2.3% | 1,538 100.0% |

1b. Please indicate the extent of your agreement or disagreement with the statements below. There are no right or wrong answers.

| | 1: Strongly Disagree | 2: Disagree | 3: Neither Agree nor Disagree | 4: Agree | 5: Strongly Agree | Grand Total | Avg. Rating |
|---|----------------------|--------------|-------------------------------|--------------|-------------------|-----------------|-------------|
| Writing about complicated or tricky topics and situations helps me to think about them. | 17 1.1% | 94 6.1% | 329 21.4% | 711 46.3% | 385 25.1% | 1,536 100.0% | 3.9 |
| I am well prepared to write effectively in the styles and formats of my career field. | 9 0.6% | 55 3.6% | 178 11.6% | 775 50.5% | 517 33.7% | 1,534 100.0% | 4.1 |
| When composing important documents, I often write multiple drafts. | 28 1.8% | 217 14.2% | 258 16.8% | 680 44.4% | 350 22.8% | 1,533 100.0% | 3.7 |
| I regularly take time to proofread my writing before giving it to others. | 8 0.5% | 71 4.6% | 147 9.6% | 775 50.5% | 534 34.8% | 1,535 100.0% | 4.1 |
| I am confident in my ability to avoid grammatical errors in my writing. | 11 0.7% | 87 5.7% | 184 12.0% | 728 47.5% | 523 34.1% | 1,533 100.0% | 4.1 |
| I am confident in my ability to evaluate the quality of my own writing. | 8 0.5% | 56 3.7% | 180 11.8% | 769 50.2% | 518 33.8% | 1,531 100.0% | 4.1 |

NOTE: Calculations of average ratings do not include responses in the "Don't Know/Not Applicable" category.