

Calculations of mean ratings do not include responses in the "Don't Know/Not Applicable" category.

Section 1: Faculty Contributions

1.1: Please rate your overall satisfaction with instructors in your major department on each of the following:

Response	1: Strongly	Disagree	2: Disagi	ree	3: Neither Agre	e nor Disagree	4: Agree		5: Strong	y Agree	Total	
Question Text	%	#	%	#	%	#	%	#	%	#	Mean	#
a. Their ability to motivate me to do my best	1.3%	18	2.2%	30	8.2%	113	50.3%	692	38.1%	524	4.2	1377
b. How carefully they explain the expectations of student performance in the course	1.2%	17	2.8%	38	8.7%	120	49.2%	677	38.1%	524	4.2	1376
c. How well they explain course material	1.2%	17	3.1%	43	9.2%	126	52.9%	727	33.5%	460	4.1	1373
d. The extent to which they encourage class discussion	1.2%	16	2.8%	38	10.5%	145	46.3%	636	39.3%	540	4.2	1375
e. How effectively they use instructional technology in teaching and learning activities	1.4%	19	3.3%	45	11.8%	162	47.6%	655	35.9%	494	4.1	1375
f. How quickly they provide feedback on my work	2.5%	34	8.1%	112	16.5%	227	48.1%	662	24.8%	341	3.8	1376
g. The helpfulness of their feedback on my work	1.5%	21	4.8%	66	13.8%	190	48.6%	667	31.2%	428	4.0	1372
h. The extent to which they consider different learning styles	3.0%	41	9.0%	123	19.4%	267	42.7%	586	25.9%	356	3.8	1373
i. Overall satisfaction with instructors in your major	1.6%	22	3.0%	41	6.9%	95	47.2%	649	41.3%	567	4.2	1374

Section 2: Knowledge, Skills, and Personal Growth

2.1: To what extent do you think your college education contributed to your knowledge, skills, and personal development in each of the following areas?

Response	0: Don	't Know	1: Not at	all	2: Very L	ittle	3: Some	what	4: Very	Much	Total	
Question Text	%	#	%	#	%	#	%	#	%	#	Mean	#
a. Writing effectively	0.2%	2	1.0%	13	3.5%	45	26.9%	349	68.4%	887	3.6	1296
b. Speaking effectively (i.e., to large and small groups and making presentations)	0.5%	6	1.6%	21	5.1%	66	28.7%	372	64.2%	833	3.6	1298
c. Listening attentively	0.6%	8	1.1%	14	5.3%	69	25.5%	331	67.5%	875	3.6	1297
d. Comprehending written and oral information	0.6%	8	1.0%	13	3.2%	42	19.9%	258	75.3%	977	3.7	1298
e. Using mathematical skills	0.9%	12	5.8%	75	16.2%	210	34.5%	447	42.6%	553	3.2	1297
f. Applying scientific methods of inquiry	1.7%	22	2.5%	33	12.5%	162	29.8%	386	53.4%	692	3.4	1295
g. Applying analytic skills	0.8%	11	0.9%	12	3.5%	46	26.0%	337	68.7%	891	3.6	1297
h. Using critical thinking skills	0.4%	5	0.5%	7	1.9%	25	15.2%	197	81.9%	1062	3.8	1296
i. Using technologies appropriate to my discipline	1.0%	13	0.9%	12	3.6%	47	23.9%	309	70.6%	914	3.7	1295
j. Developing leadership skills	0.5%	7	1.5%	19	5.8%	75	23.7%	307	68.5%	888	3.6	1296
k. Working effectively as part of a team	0.9%	12	1.2%	15	4.6%	60	22.1%	286	71.2%	922	3.6	1295
I. Experiencing personal growth (e.g., self-discipline, responsibility, self-awareness)	1.5%	20	0.9%	11	2.6%	34	13.5%	175	81.5%	1054	3.8	1294
m. Ability to work with people from diverse backgrounds	1.1%	14	2.1%	27	2.9%	38	18.8%	243	75.1%	973	3.7	1295
n. Sensitivity to issues associated with racial equity	5.1%	66	4.5%	58	8.1%	105	22.2%	287	60.1%	777	3.5	1293
o. Sensitivity to issues associated with gender equity	5.3%	69	5.6%	72	9.7%	126	22.8%	295	56.6%	733	3.4	1295
p. Professional ethics and behavior	1.2%	16	1.4%	18	3.3%	42	17.3%	224	76.8%	992	3.7	1292
q. Global issues	2.7%	34	3.5%	45	10.4%	133	31.2%	400	52.3%	671	3.4	1283



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Section 2: Knowledge, Skills, and Personal Growth

Response						1: Ye	s	2: No	,	Total
Question Text						%	#	%	#	#
2.2: Did you participate in an out of classroom experience (e.g., internships, co-op, prac	cticum, stud	ent tea	aching)?			66.6	% 862	2 33.49	6 433	1295
Response			2: Very L	ittle	3: Some	what	4: Very	Much	Total	
Question Text			%	#	%	#	%	#	Mean	#
2.3:. If you participated in any of the above activities (either for course credit or not for to what extent did the experience(s) contribute to your personal and professional grow		lit),	1.9%	16	15.9%	136	82.2%	701	3.8	853
Response						1: Yes		2: No		Total
Question Text							#	%	#	#
	ith an FCLL f	aculty	member o	outside	of	22.2%	287	77.8%	1005	1292
2.4: During the past two years, did you work on a research/scholarly/creative project wire course or program requirements?		,								
	1: Not		2: Very	_ittle	3: Some	ewhat	4: Very	/ Much	Total	
course or program requirements?			2: Very %	_ittle #	3: Some	ewhat #	4: Very %	/ Much #	Total Mean	
course or program requirements? Response	1: Not	at all	1			<u> </u>		#		
course or program requirements? Response Question Text 2.5: If yes, to what extent did this experience contribute to your personal and professional growth?	1: Not %	at all	%		%	#	% 70.8%	#	Mean 3.7	#
course or program requirements? Response Question Text 2.5: If yes, to what extent did this experience contribute to your personal and	1: Not %	at all	%		%	# 75	% 70.8%	# 201	Mean 3.7	# 284
course or program requirements? Response Question Text 2.5: If yes, to what extent did this experience contribute to your personal and professional growth? Response	1: Not % 0.4%	at all #	%	# 7	% 26.4%	# 75 1: Ye	% 70.8% s #	# 201 2: No %	Mean 3.7 #	# 284 Total
course or program requirements? Response Question Text 2.5: If yes, to what extent did this experience contribute to your personal and professional growth? Response Question Text 2.6: During the past two years, did you participate in any community service project(s) service	1: Not % 0.4%	at all # 1	%	# 7 up outsid	% 26.4%	# 75 1: Ye % 47.19	% 70.8% s # % 611	# 201 2: No %	Mean 3.7 #	# 284 Total #
course or program requirements? Response Question Text 2.5: If yes, to what extent did this experience contribute to your personal and professional growth? Response Question Text 2.6: During the past two years, did you participate in any community service project(s) surviversity?	1: Not % 0.4% sponsored b	at all # 1	% 2.5% or a grou	# 7 up outsid	% 26.4% de the	# 75 1: Ye % 47.19	% 70.8% s # % 611	# 201 2: No % L 52.9%	Mean 3.7 # 6 686	# 284 Total # 1297

Section 3: Graduation and Beyond

Response	1: Yes		2: No		Total
Question Text ✔	%	#	%	#	#
3.1: Has it taken you longer than four years (i.e., eight consecutive semesters of enrollment) to graduate?	36.4%	464	63.6%	809	1273

Response	1: Empl	oyed	2: Emp	oloyed	3:		4: Serv	ing in	5: Enro	led full time	6: Enro	olled part-	7: Not	:	Total
	full time	e (on	part ti	me	Partici	ipating	the U.	S.	in a pro	ogram of	time ir	n a program	seekir	ng	
	average	e 30	(on av	erage	in a vo	olunteer	militar	у	continu	iing	of con	tinuing	emplo	bymen	
	hours c	r	less th	an 30	or ser	vice			educati	on (degree	educa	tion (degree	t or		
	more p	er	hours	per	progra	am (e.g.,			or non-	degree	or nor	i-degree	contir	nuing	
	week)		week)		Peace	Corps)			progra	m)	progra	im)	educa	tion	
Question Text	%	#	%	#	%	#	%	#	%	#	%	#	%	#	#
3.3: Please indicate the best description of your primary plans following graduation.	68.4%	878	6.4%	82	0.7%	9	1.1%	14	20.8%	267	1.4%	18	1.2%	15	1283

Response	1: Yes		2: No		Total
Question Text	%	#	%	#	#
3.4: Have you accepted an offer for a job (or to continue in your current job) following graduation	35.3%	339	64.7%	620	959



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Section 4: Writing Support

4.1: In your last two years on campus, how often each semester have you used:

Response	1: Never			•	3: 2-9 T	imes	4: 10 t	Total	
Question Text	%	#	%	#	%	#	%	#	#
a. Face-to-face or online consulting services at the University Writing Center	49.4%	627	26.1%	332	21.7%	275	2.8%	36	1270
b. Writing tips/information available on the University Writing Center/Program website	50.4%	639	24.0%	305	23.3%	296	2.3%	29	1269

4.2: Please indicate the extent of your agreement or disagreement with the statements below. There are no right or wrong answers.

Response	1: Strongly	Disagree	2: Disagre	е	3: Neither Agre	e nor Disagree	4: Agree		5: Strong	ly Agree	Total	
Question Text	%	#	%	#	%	#	%	#	%	#	Mean	#
a. Writing about complicated or tricky topics and situations helps me to think about them.	1.7%	22	6.9%	88	19.7%	250	55.5%	706	16.1%	205	3.8	1271
b. I am well prepared to write effectively in the styles and formats of my career field.	0.6%	7	1.9%	24	12.8%	163	58.7%	745	26.0%	330	4.1	1269
c. When composing important documents, I often write multiple drafts.	3.0%	38	18.1%	230	18.5%	234	43.2%	548	17.2%	218	3.5	1268
d. I regularly take time to proofread my writing before giving it to others.	0.9%	12	4.2%	53	12.3%	156	52.4%	663	30.1%	381	4.1	1265
e. I am confident in my ability to avoid grammatical errors in my writing.	1.3%	17	6.0%	76	14.8%	188	50.4%	639	27.4%	348	4.0	1268
f. I am confident in my ability to evaluate the quality of my own writing.	0.4%	5	3.3%	42	12.0%	152	56.4%	716	28.0%	355	4.1	1270

Section 5: Academic Advising

Response	1: Facu	lty Advisor	2: Full	-time professional advisor	3: Both	Total	
Question Text ▲	%	#	%	#	%	#	#
5.1: During your time at ECU, have you worked with:	55.7%	682	7.1%	87	37.2%	456	1225

5.2: Please rate your satisfaction with academic advising in your major:

Response	0: Don't K		1: Very		2: Dissa	tisfied	3: Neither		4: Satisfie	ed	5: Very		Total	
	Not Appli	cable	Dissatis	fied			nor Dissa	tisfied			Satisfie	b		
Question Text	%	#	%	#	%	#	%	#	%	#	%	#	Mean	#
•														
a. Advisor spending sufficient time with me	2.1%	27	3.5%	44	6.3%	80	12.7%	161	33.6%	425	41.7%	527	4.1	1264
b. Advisor helping me understand degree requirements and course sequencing	2.0%	25	3.7%	46	5.9%	74	10.7%	135	32.3%	407	45.5%	573	4.1	1260
c. Advisor helping me to be aware of and understand relevant campus policies and procedures	6.0%	75	3.8%	48	6.3%	80	18.3%	231	28.8%	363	36.7%	463	3.9	1260
d. Advisor helping me think about post- graduation plans (e.g., graduate school, employment)	6.7%	84	7.9%	100	9.5%	120	20.8%	263	23.1%	292	31.9%	403	3.7	1262
e. Advisor helping me think about internships and other career-related employment to gain work-related experience	9.0%	113	6.2%	78	11.3%	143	21.7%	274	22.7%	286	29.0%	366	3.6	1260
f. Advisor providing me with information about whom to contact with non-academic problems or concerns	9.9%	125	5.6%	71	8.9%	112	20.5%	258	24.8%	312	30.3%	382	3.7	1260
g. Academic advising overall	1.7%	21	5.4%	68	6.0%	75	13.4%	168	32.1%	403	41.5%	521	4.0	1256



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Section 6: Library Services

Response	1: Joyner Library		2: Lau	ous Library	3: Mus	ic Library	4: Did	Total	
Question Text	%	#	%	#	%	#	% #		#
6.1: Which library have you used the most?	79.3%	1000	9.8%	124	1.1%	14	9.8%	123	1261

6.2 - In your last two years on this campus, how often *each semester* have you used:

Response	1: Neve	1: Never		2: Once		3: 2-9 Times		4: 10 times or More		
Question Text	%	#	%	#	%	#	%	#	#	
a. Study space in the library	19.4%	244	8.1%	102	30.4%	383	42.1%	530	1259	
b. Research assistance from library staff (either in-person or online)	52.9%	664	22.9%	287	19.6%	246	4.7%	59	1256	
c. Library physical materials	46.0%	577	17.5%	219	25.4%	319	11.2%	140	1255	
d. Library online resources (e.g., articles, e-books, databases)	8.5%	107	8.4%	105	38.4%	482	44.7%	561	1255	

6.3 - Please indicate your satisfaction with library services:

Response	0: Don'	t Know / Not Applicable	1: Ver Dissat	,	2: Dissati	sfied	3: Neith Satisfie Dissatis	d nor	4: Satisf	ïed	5: Very Satisfie	d	Total	
Question Text	%	#	%	#	%	#	%	#	%	#	%	#	Mean	#
▲ a. Helpfulness of staff	15.7%	197	0.2%	3	0.6%	7	13.7%	172	35.1%	441	34.8%	438	4.2	1258
b. Availability of space for individual student work	12.5%	157	1.5%	19	7.0%	88	11.6%	146	38.6%	485	28.7%	361	4.0	1256
c. Availability of space for group work	13.8%	174	1.8%	23	9.4%	118	12.9%	162	35.3%	444	26.8%	337	3.9	1258
d. Training/instruction for using library and information resources	17.7%	222	1.0%	13	2.7%	34	22.6%	284	32.0%	402	24.0%	301	3.9	1256
e. Access to library online resources (e.g., articles, e- books, databases)	4.6%	58	0.2%	2	1.0%	12	6.9%	87	38.0%	479	49.3%	621	4.4	1259
f. Hours of operation	10.6%	133	0.4%	5	1.9%	24	6.1%	77	35.5%	446	45.5%	572	4.4	1257
g. Effectiveness of library resources and services in improving my learning experience	8.3%	105	0.4%	5	0.4%	5	11.0%	138	40.4%	509	39.5%	497	4.3	1259
h. Library services overall	5.6%	70	0.2%	2	0.5%	6	6.2%	78	42.2%	529	45.4%	569	4.4	1254



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Section 7: Career Services

Response	1: ECU	Career Services	2: CO	3 Career Center	3: Did n	ot utilize either	Total
Question Text	%	#	%	#	%	#	#
7.1: During your time at ECU, did you utilize ECU Career Services or the College of	39.6%	493	9.1%	113	51.3%	639	1245
Business Career Center?							

7.2 - Indicate your satisfaction with Career Services:

Response	0: Don' / Not Applica		1: Very Dissat		2: Diss	atisfied	3: Neithe Satisfied Dissatisfi	nor	4: Satist	fied	5: Very Satisfie		Total	
Question Text	%	#	%	#	%	#	%	#	%	#	%	#	Mean	#
 a. Information on internships, CO-OP, part-time, full- time and other career-related experiences 	40.7%	496	0.7%	8	2.6%	32	19.4%	237	21.9%	267	14.7%	179	3.8	1219
b. Access to employment opportunities (e.g., career fairs, interviews, job listings)	35.2%	428	0.5%	6	2.2%	27	16.1%	196	28.8%	350	17.1%	208	3.9	1215
c. Assistance with resume preparation, interview skills, job and internship search, networking, etc.	33.7%	410	0.7%	9	1.6%	19	14.3%	174	25.6%	311	24.0%	292	4.1	1215
d. Help with career exploration and self-assessment related to careers (e.g., MBTI, Interest Inventory)	42.8%	521	1.4%	17	2.2%	27	19.3%	235	21.0%	255	13.3%	162	3.7	1217
e. Availability of career resources online	35.9%	436	0.9%	11	2.5%	31	17.7%	215	26.6%	324	16.4%	199	3.9	1216
f. Assistance with preparing for graduate/professional school (e.g., medicine, law)	43.5%	528	1.5%	18	2.6%	31	21.0%	255	17.9%	217	13.7%	166	3.7	1215
g. Career services overall	32.7%	396	1.1%	13	2.0%	24	17.4%	211	28.7%	347	18.1%	219	3.9	1210

Response	1: Befor new student orientat		2: At ne student orientat		3: Freshr year	nan	4: Sophor year	nore	5: Junio year	r	6: Senior	year	7: Neve	r	Total
Question Text	%	#	%	#	%	#	%	#	%	#	%	#	%	#	#
7.3: At what point during your time at ECU did you first get career-related information or advice from an academic advisor, career advisor, or faculty member on campus?	4.9%	61	8.0%	99	18.1%	224	15.5%	192	26.8%	332	13.5%	167	13.2%	164	1239



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Section 8: Information Technology Services

8.1: Indicate your satisfaction with Information Technology Services:

Response	0: Don't / Not Applica		1: Ver Dissat	,	2: Dissatis	fied	3: Neith Satisfie Dissatis	d nor	4: Satisf	ied	5: Very Satisfie	d	Total	
Question Text	%	#	%	#	%	#	%	#	%	#	%	#	Mean	#
▲														
a. Hours of operation of university computer labs	22.8%	278	0.6%	7	2.8%	34	14.2%	173	37.9%	462	21.7%	265	4.0	1219
b. Availability of equipment and software in university computer labs to meet my needs (9)	21.6%	263	0.7%	9	3.0%	36	12.2%	148	37.5%	456	25.1%	305	4.1	1217
c. Availability of ECU-provided WiFi (eduroam, ECU WiFi) on campus (10)	15.0%	182	6.7%	81	14.3%	174	15.1%	184	31.4%	381	17.5%	213	3.5	1215
d. Availability of cellular phone voice and data service on campus (11)	18.2%	221	5.3%	64	12.0%	146	17.7%	215	28.1%	341	18.7%	227	3.5	1214
e. Ease of connecting mobile and other smart devices (e.g., Apple Watch, Fitbit, etc.) to the ECU network (12)	17.4%	212	7.3%	89	15.5%	189	17.4%	212	26.5%	323	15.9%	194	3.3	1219
f. Online course management system(s) used in my classes (e.g., Blackboard) (13)	5.8%	71	1.5%	18	3.9%	47	14.9%	181	46.9%	571	27.0%	329	4.0	1217
g. Effectiveness of information technology in improving my learning experience (14)	9.9%	121	0.9%	11	2.5%	30	18.8%	229	43.0%	525	24.9%	304	4.0	1220
h. Overall information technology services provided by the central IT department	11.5%	140	1.2%	15	2.2%	27	19.8%	240	41.6%	505	23.6%	287	4.0	1214

Section 9: Other Offices that Serve You

9.1 - Thinking about your past two years at ECU, please rate your satisfaction with the following offices on campus:

Response	0: No exp to judge	perience	1: Very Dissatisfie	ed	2: Dissati	sfied	3: Neithe nor Dissa	er Satisfied atisfied	4: Satisf	ied	5: Very	Satisfied	Total	
Question Text	%	#	%	#	%	#	%	#	%	#	%	#	Mean	#
a. Campus Recreation and Wellness	19.0%	232	0.4%	5	1.1%	14	8.3%	101	33.1%	404	38.0%	464	4.3	1220
b. Cashier's Office	14.6%	178	1.6%	19	4.8%	58	16.4%	200	40.6%	494	22.1%	269	3.9	1218
c. Center for Counseling and Student Development	42.6%	519	1.4%	17	2.1%	26	15.1%	184	20.4%	249	18.4%	224	3.9	1219
d. Dining Services	23.5%	287	2.3%	28	6.8%	83	20.8%	254	28.9%	352	17.7%	216	3.7	1220
e. Dowdy Student Stores	5.2%	63	0.7%	8	1.6%	20	9.5%	116	49.7%	608	33.4%	408	4.2	1223
f. ECU Police Department	39.8%	485	1.1%	13	2.1%	26	14.7%	179	24.1%	294	18.1%	221	3.9	1218
g. ECU Transit	18.4%	224	1.0%	12	3.6%	44	11.6%	141	40.5%	493	25.0%	304	4.0	1218
h. Office of Student Financial Aid	20.8%	253	2.4%	29	3.3%	40	16.7%	204	33.6%	410	23.2%	283	3.9	1219
i. Parking	13.4%	164	32.5%	397	22.3%	272	12.4%	151	12.1%	148	7.2%	88	2.3	1220
j. Registrar's Office	16.0%	195	1.6%	19	3.0%	36	19.1%	233	39.7%	484	20.6%	251	3.9	1218
k. Student Health Services	25.6%	312	3.4%	42	5.4%	66	13.4%	163	29.9%	364	22.3%	272	3.8	1219

Response	1: Neve	r	2: Seldo	m	3: Some	etimes	4: Frec	uently	Total	
Question Text	%	#	%	#	%	#	%	#	Mean •	#
9.2: Over the past two years, how often have you had concerns with your personal	52.1%	632	33.9%	411	12.7%	154	1.4%	17	1.6	1214
safety on campus?										



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Section 10: Student Affairs Programs

10.1 - Please indicate the extent of your agreement or disagreement with the statements below. There are no right or wrong answers.

Response	0: N/A		1: Stron Disagre		2: Disa	gree	3: Neithe nor Disag	-	4: Agree		5: Strong	ly Agree	Total	
Question Text	%	#	%	#	%	#	%	#	%	#	%	#	Mean	#
 a. Involvement in student activities, organizations, and programs enhanced my ECU experience. 	23.5%	285	1.0%	12	1.6%	19	14.3%	173	30.0%	364	29.6%	359	4.1	1212
b. I feel there are sufficient programs to engage students outside the classroom.	15.4%	186	0.9%	11	3.0%	36	10.7%	130	39.3%	476	30.7%	372	4.1	1211
c. Information about available student programs and services is easily accessible.	13.2%	160	1.9%	23	7.8%	94	14.4%	175	38.9%	472	23.8%	288	3.9	1212
d. Extracurricular programs positively impacted my personal development	23.7%	287	0.7%	8	2.1%	26	13.6%	165	30.8%	373	29.1%	353	4.1	1212
e. My leadership skills/capacities have been strengthened through my involvement in student activities, programs, organizations, and other services.	23.9%	290	1.3%	16	2.3%	28	14.6%	177	26.2%	318	31.7%	384	4.1	1213

Section 11: Conclusions

Response	1: Very	/ Weak	2: Wea	ak	3: Stron	g	4: Very	Strong	Total	
Question Text	%	#	%	#	%	#	%	#	Mean	#
11.1: All things considered, how would you characterize the learning environment on	0.8%	10	5.8%	69	65.2%	777	28.1%	335	3.2	1191
this campus?										

11.2 - All things considered, how would you evaluate:

Response	1: Poo	r	2: Fair		3: Good		4: Excel	lent	Total	
Question Text	%	#	%	#	%	#	%	#	Mean	#
a. Quality of instruction in your major	2.1%	26	8.6%	105	40.8%	496	48.4%	589	3.4	1216
b. Quality of face-to-face instruction	1.2%	14	9.1%	107	43.4%	512	46.4%	547	3.3	1180
c. Quality of web-based instruction	4.0%	49	19.0%	231	44.4%	539	32.5%	394	3.1	1213
d. Quality of instruction overall	1.4%	17	9.7%	118	44.8%	545	44.1%	537	3.3	1217

11.3 - All things considered:

Response	1: Yes		2: Not 5	Sure	3: No		Total
Question Text	%	#	%	#	%	#	#
b. If you could start over again, would you still choose to attend this institution?	74.8%	909	16.0%	195	9.2%	112	1216
a. Would you recommend this institution to a friend considering college?	85.7%	1041	10.8%	131	3.5%	43	1215

11.4 - Please indicate your overall satisfaction with the following:

Response	1: Very	/ Dissatisfied	2: Diss	atisfied	3: Neither Satisfie	d nor Dissatisfied	4: Satis	fied	5: Very	Satisfied	Total	
Question Text	%	#	%	#	%	#	%	#	%	#	Mean	#
a. Appearance of buildings' exterior and interior: accessibility, cleanliness, way finding	1.0%	12	6.0%	72	19.1%	230	52.0%	625	21.9%	263	3.9	1202
b. Appearance of classroom and/or lab interior: accessibility, cleanliness, way finding	1.1%	13	6.8%	81	21.5%	257	50.8%	607	19.9%	238	3.8	1196
c. Course locations	0.3%	4	2.2%	26	21.1%	251	54.7%	652	21.7%	258	4.0	1191
d. Location amenities: AV/Technology, WiFi connectivity, furniture, sound quality, instructor visibility	1.9%	23	6.5%	78	25.5%	306	47.8%	573	18.3%	220	3.7	1200
e. Comfort level in location: temperature, furniture, lighting	1.6%	19	9.8%	118	25.2%	302	46.0%	551	17.4%	209	3.7	1199