

East Carolina University  
 Graduating Senior Survey  
 Academic Year 2014-15 Graduates  
 Department Report

Department: **University-wide**

Respondents: **1891**      Population: **4450**      Response Rate: **42.5%**

**Table 1 - Faculty Contributions**

Section A -- Faculty Contributions Please rate your overall satisfaction with instructors in your major department on each of the following:	Very Satisfied (5)	Satisfied (4)	Neutral (3)	Dissatisfied (2)	Very Dissatisfied (1)	Average Rating		Total Responses	No Response	Percent "Very Satisfied" or "Satisfied"	
										Department	ECU
a. Their ability to motivate me to do my best	767	922	146	42	10	4.3		1887	4	89.5%	89.5%
b. How carefully they explain the expectations of student performance in the course	756	978	102	44	7	4.3		1887	4	91.9%	91.9%
c. How well they explain course material	669	1014	151	47	7	4.2		1888	3	89.1%	89.1%
d. The extent to which they encourage class participation	771	894	177	27	16	4.3		1885	6	88.3%	88.3%
e. How effectively they use instructional technology in teaching and learning activities	747	916	176	34	13	4.2		1886	5	88.2%	88.2%
f. How quickly they provide feedback during the course	505	960	298	105	18	4.0		1886	5	77.7%	77.7%
g. The helpfulness of their feedback on my work	674	924	212	62	13	4.2		1885	6	84.8%	84.8%
h. Overall satisfaction with instructors in your major	871	847	113	41	13	4.3		1885	6	91.1%	91.1%

**Table 2 - Help Outside the Classroom**

Section B -- Help Outside the Classroom Based on your last two years on this campus, how would you evaluate each of the following? If you have not had enough experience with a service or area to evaluate it, please click on "Don't know/Not Applicable."	Very Satisfied (5)	Satisfied (4)	Neither Satisfied nor Dissatisfied (3)	Dissatisfied (2)	Very Dissatisfied (1)	Average Rating	Don't Know	Total Responses	No Response	Percent "Very Satisfied" or "Satisfied"	
										Department	ECU
<b>1. Academic advising in your major</b>											
a. Sufficient time with advisor	724	604	248	148	67	4.0	40	1831	60	74.1%	74.1%
b. Advisor providing accurate information about degree requirements and course sequencing	797	626	172	148	65	4.1	23	1831	60	78.7%	78.7%
c. Advisor's knowledge about campus policies and procedures	747	617	234	104	45	4.1	84	1831	60	78.1%	78.1%
d. Advisor's knowledge about post-graduation educational options (e.g., graduate school)	625	502	314	139	65	3.9	186	1831	60	68.5%	68.5%
e. Advisor's knowledge about post-graduation employment options	542	467	369	152	81	3.8	217	1828	63	62.6%	62.6%
f. Academic advising overall	720	639	216	156	75	4.0	23	1829	62	75.2%	75.2%
<b>2. Library services</b>											
a. Helpfulness of staff	591	728	218	9	4	4.2	278	1828	63	85.1%	85.1%
b. Space for individual student work	475	693	198	172	50	3.9	235	1823	68	73.6%	73.6%
c. Space for group work	453	727	205	154	41	3.9	242	1822	69	74.7%	74.7%
d. Training/Instruction for using library and information resources	493	716	286	46	9	4.1	272	1822	69	78.0%	78.0%
e. Access to databases and resources	742	803	129	18	2	4.3	134	1828	63	91.2%	91.2%
f. Access to online library resources	783	812	109	16	3	4.4	104	1827	64	92.6%	92.6%
g. Hours of operation	800	658	110	38	11	4.4	210	1827	64	90.2%	90.2%
h. Effectiveness of library resources and services in improving my learning experience	695	770	183	13	5	4.3	161	1827	64	87.9%	87.9%
i. Library services overall	686	859	155	11	3	4.3	111	1825	66	90.1%	90.1%
<b>3. Information Technology services</b>											
a. Training on the technology I need to use	376	716	339	49	17	3.9	329	1826	65	72.9%	72.9%
b. Assistance from the helpdesk in solving my technology problems	433	685	302	39	16	4.0	353	1828	63	75.8%	75.8%
c. Hours of operation for university computer labs	471	756	248	56	10	4.1	287	1828	63	79.6%	79.6%
d. Availability of equipment and software in university computer labs to meet my needs	510	767	219	43	14	4.1	276	1829	62	82.2%	82.2%
e. Availability of wireless access on campus	452	672	232	174	63	3.8	234	1827	64	70.6%	70.6%
f. Online course management system(s) used in my classes (e.g., BlackBoard)	574	911	204	48	9	4.1	79	1825	66	85.1%	85.1%
g. Effectiveness of information technology in improving my learning experience	497	872	269	38	8	4.1	140	1824	67	81.3%	81.3%
h. Information technology services overall	484	940	261	28	9	4.1	103	1825	66	82.7%	82.7%
<b>4. The Career Center</b>											
a. Helpfulness of staff	482	630	243	15	5	4.1	457	1832	59	80.9%	80.9%
b. Information on internships, co-op, or other career-related experiences	475	603	253	42	13	4.1	445	1831	60	77.8%	77.8%
c. Access to employment opportunities (e.g., career fairs, interviews, job listings)	502	626	246	34	13	4.1	410	1831	60	79.4%	79.4%
d. Help in preparing for interviews, resumes, etc.	531	573	247	24	15	4.1	441	1831	60	79.4%	79.4%
e. Availability of career resources online	486	612	258	30	11	4.1	433	1830	61	78.6%	78.6%
f. Assistance with such career options as military service, volunteer service (e.g., Peace Corps, TEACH for America), graduate degree programs etc.	372	464	306	27	18	4.0	644	1831	60	70.4%	70.4%
g. Career services overall	498	657	265	19	11	4.1	374	1824	67	79.7%	79.7%

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**Table 3 - Knowledge, Skills and Personal Growth**

Section C -- Knowledge, Skills, and Personal Growth 1. To what extent do you think your college education contributed to your knowledge, skills, and personal development in each of the following areas?	Very Much (4)	Somewhat (3)	Very Little (2)	Not at all (1)	Average Rating	Don't Know	Total Responses	No Response	Percent "Very Much" or "Somewhat"		
									Department	ECU	
a. Writing effectively	1032	650	86	20	3.5	6	1794	97	94.1%	94.1%	
b. Speaking effectively (i.e., to large and small groups and making presentations)	1035	576	125	37	3.5	20	1793	98	90.9%	90.9%	
c. Listening attentively	1019	610	113	29	3.5	22	1793	98	92.0%	92.0%	
d. Comprehending written and oral information	1076	599	88	17	3.5	11	1791	100	94.1%	94.1%	
e. Using mathematical skills	714	696	273	76	3.2	34	1793	98	80.2%	80.2%	
f. Applying scientific methods of inquiry	842	678	197	36	3.3	41	1794	97	86.7%	86.7%	
g. Applying analytic skills	1030	624	106	13	3.5	18	1791	100	93.3%	93.3%	
h. Critical thinking skills	1177	536	60	10	3.6	6	1789	102	96.1%	96.1%	
i. Using technologies appropriate to my discipline	1057	583	94	40	3.5	16	1790	101	92.4%	92.4%	
j. Developing leadership skills	1084	541	118	32	3.5	14	1789	102	91.5%	91.5%	
k. Working effectively as part of a team	1113	540	109	19	3.5	7	1788	103	92.8%	92.8%	
l. Personal growth (e.g., self-discipline, responsibility, self-awareness)	1285	421	65	13	3.7	8	1792	99	95.6%	95.6%	
m. Ability to work with people from diverse backgrounds	1141	516	94	25	3.6	16	1792	99	93.3%	93.3%	
n. Sensitivity to issues associated with racial equity	934	533	197	60	3.4	64	1788	103	85.1%	85.1%	
o. Sensitivity to issues associated with gender equity	921	540	198	61	3.3	69	1789	102	84.9%	84.9%	
2a. Did your major include a co-op, internship, practicum, student teaching, or other field experience?	Yes (1)	No (0)						Total Responses	No Response	Percent "Yes"	
	1067	726						1793	98	59.5%	59.5%
2b. If yes, to what extent did this experience contribute to your personal and professional growth?	Very Much (4)	Somewhat (3)	A little (2)	Not at all (1)	Average Rating			Total Responses	No Response	Percent "Excellent" or "Good"	
	837	178	38	9	3.7			1062	829	95.6%	95.6%
3a. During the past two years, did you work on a research project with an ECU faculty member outside of course or program requirements?	Yes (1)	No (0)						Total Responses	No Response	Percent "Yes"	
	320	1470						1790	101	17.9%	17.9%
3b. If yes, to what extent did this experience contribute to your personal and professional growth?	Very Much (4)	Somewhat (3)	A little (2)	Not at all (1)	Average Rating			Total Responses	No Response	Percent "Very Much" or "Somewhat"	
	221	84	6	7	3.6			318	1573	95.9%	95.9%
4a. During the past two years, did you participate in any community service project through ECU (e.g., through a club, Greek Life or other University-sponsored activity)?	Yes	No						Total Responses	No Response	Percent "Yes"	
	899	891						1790	101	50.2%	50.2%
4b. If yes, to what extent did this experience contribute to your personal and professional growth?	Very Much (4)	Somewhat (3)	A little (2)	Not at all (1)	Average Rating			Total Responses	No Response	Percent "Very Much" or "Somewhat"	
	543	282	54	13	3.5			892	999	92.5%	92.5%
5a. While school has been in session this academic year, how many hours per week have you spent working for pay <b>On Campus</b> ?	Department					ECU					
	Hours	0	1-5	6-10	11-15			0	1-5	6-10	11-15
	n	1131	56	86	101			1131	56	86	101
	%	70.6%	3.5%	5.4%	6.3%			70.6%	3.5%	5.4%	6.3%
	Hours	16-20	21-25	26-30	30+			16-20	21-25	26-30	30+
	n	105	65	22	36			105	65	22	36
	%	6.6%	4.1%	1.4%	2.2%			6.6%	4.1%	1.4%	2.2%
Total Responses	No Response						Total Responses	No Response			
1602	289						1064	193			
5b. While school has been in session this academic year, how many hours per week have you spent working for pay <b>Off Campus</b> ?	Hours	0	1-5	6-10	11-15			0	1-5	6-10	11-15
	n	627	117	104	137			627	117	104	137
	%	37.5%	7.0%	6.2%	8.2%			37.5%	7.0%	6.2%	8.2%
	Hours	16-20	21-25	26-30	30+			16-20	21-25	26-30	30+
	n	164	129	92	300			164	129	92	300
	%	9.8%	7.7%	5.5%	18.0%			9.8%	7.7%	5.5%	18.0%
	Total Responses	No Response						Total Responses	No Response		
1670	221						1670	221			

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**Table 4 - Other Offices That Serve You**

<b>Section D -- Other Offices that Serve You</b>											
These next questions ask for your opinion first about the <u>services</u> provided by various other offices on campus, and then about the <u>staff</u> associated with those offices. If you have not had enough experience with an office to evaluate it, please click on "No experience to judge."											
1. Evaluation of Service Area - First, in thinking about your past two years at ECU, please rate your satisfaction with the <u>services</u> provided by the following offices on campus:	Very Satisfied (5)	Satisfied (4)	Neither Satisfied nor Dissatisfied (3)	Dissatisfied (2)	Very Dissatisfied (1)	Average Rating	No Experience to Judge	Total Responses	No Response	Percent "Very Satisfied" or "Satisfied"	
											Department
a. Registrar's Office	491	811	225	66	35	4.0	135	1763	128	80.0%	80.0%
b. Financial aid: Application/award process	429	645	238	107	59	3.9	285	1763	128	72.7%	72.7%
c. Financial aid: Disbursement process	446	639	237	86	54	3.9	301	1763	128	74.2%	74.2%
d. Dining Services	350	601	241	83	37	3.9	451	1763	128	72.5%	72.5%
e. Health Services	410	593	210	102	40	3.9	410	1765	126	74.0%	74.0%
f. Counseling (personal, interpersonal, or psychological)	298	323	225	30	21	3.9	865	1762	129	69.2%	69.2%
g. Cashier/Student Accounts/Billing Office	420	774	265	117	43	3.9	143	1762	129	73.7%	73.7%
h. Housing and Residence Life	303	538	218	42	30	3.9	635	1766	125	74.4%	74.4%
i. Bookstore	550	876	202	46	18	4.1	72	1764	127	84.3%	84.3%
j. Campus recreation	613	653	133	16	10	4.3	336	1761	130	88.8%	88.8%
k. On-campus shuttle/transportation services	558	691	161	33	22	4.2	302	1767	124	85.3%	85.3%
l. Parking	201	328	212	340	458	2.7	228	1767	124	34.4%	34.4%
m. Campus Police Department	359	468	282	45	40	3.9	568	1762	129	69.3%	69.3%
<b>2. Evaluation of Staff Responsiveness - Now,</b> in thinking about your past two years at ECU, please rate your satisfaction with the <u>staff</u> associated with the following offices on campus:											
a. Registrar's Office	495	771	218	55	43	4.0	182	1764	127	80.0%	80.0%
b. Financial aid: Application/award process	427	614	230	94	53	3.9	346	1764	127	73.4%	73.4%
c. Financial aid: Disbursement process	430	618	236	72	44	3.9	364	1764	127	74.9%	74.9%
d. Dining Services	528	549	184	38	21	4.2	445	1765	126	81.6%	81.6%
e. Health Services	503	564	196	54	29	4.1	413	1759	132	79.3%	79.3%
f. Counseling (personal, interpersonal, or psychological)	341	347	198	24	16	4.1	836	1762	129	74.3%	74.3%
g. Cashier/Student Accounts/Billing Office	435	723	231	88	54	3.9	233	1764	127	75.6%	75.6%
h. Housing and Residence Life	355	491	216	29	24	4.0	647	1762	129	75.9%	75.9%
i. Bookstore	626	811	176	29	11	4.2	110	1763	128	86.9%	86.9%
j. Campus recreation	567	655	151	20	12	4.2	357	1762	129	87.0%	87.0%
k. On-campus shuttle/transportation services	547	696	178	21	15	4.2	309	1766	125	85.3%	85.3%
l. Parking	269	421	283	176	246	3.2	371	1766	125	49.5%	49.5%
m. Campus Police Department	369	473	240	40	38	3.9	601	1761	130	72.6%	72.6%
<b>D3. Over the past two years, how often have you had concerns with your personal safety on campus?</b>											
		Frequently (3)	Sometimes (2)	Seldom (1)	Never (0)	Average Rating		Total Responses	No Response	Percent "Frequently" or "Sometimes"	
		49	369	617	663	0.9		1698	193	Department	ECU
										24.6%	24.6%

**Table 5 - Your Conclusions**

<b>Section E -- Your Conclusions</b>										
1. All things considered, how would you characterize the intellectual environment on this campus?	Very Strong (4)	Strong (3)	Weak (2)	Very Weak (1)	Average Rating	Total Responses	No Response	Percent "Very Strong" or "Strong"		
								Department	ECU	
1. All things considered, how would you characterize the intellectual environment on this campus?	559	1100	85	10	3.3	1754	137	94.6%	94.6%	
2. All things considered, how would you evaluate the quality of instruction:										
a. In your major?	1112	530	96	27	3.5	1765	126	93.0%	93.0%	
b. Overall?	582	978	177	22	3.2	1759	132	88.7%	88.7%	
3. All things considered, how would you evaluate the overall education that you are receiving at this institution?										
	962	694	89	15	3.5	1760	131	94.1%	94.1%	
4. Would you recommend this institution to a friend considering college?										
	1577	42	144			1763	128	89.4%	89.4%	
5. If you could start over again, would you still choose to attend this institution?										
	1397	108	259			1764	127	79.2%	79.2%	

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**Table 6 - Graduation and Beyond**

Section F	Yes (1)	No (0)	Total Responses	No Response	Percent "Yes"	
					Department	ECU
1. Has it taken you longer than four years (i.e., eight consecutive semesters of enrollment) to graduate?	843	903	1746	145	48.3%	48.3%
			Reasons cited among those who answered "Yes" to Item F1			
1a. For which of the following reasons has it taken you longer than four years to graduate? (mark all that apply)			Total Responses	No Response	Department	ECU
(1) I wanted to/ was advised to take a lighter course load			115	728	13.6%	13.6%
(2) I could not get the classes needed			139	704	16.5%	16.5%
(3) I lost credits when I transferred to ECU			145	698	17.2%	17.2%
(4) I changed majors			395	448	46.9%	46.9%
(5) I am graduating with more than one major			80	763	9.5%	9.5%
(6) My participation in a Study Abroad program			15	828	1.8%	1.8%
(7) My participation in a co-op, internship, practicum, student teaching, etc.			97	746	11.5%	11.5%
(8) The number of hours I spent working for pay			164	679	19.5%	19.5%
(9) Financial reasons			109	734	12.9%	12.9%
(10) I went part-time for personal (non-financial) reasons (e.g., medical, family)			75	768	8.9%	8.9%
(11) I took a semester or more off for personal (non-financial) reasons (e.g., medical, family)			130	713	15.4%	15.4%
(12) Other reasons			187	656	22.2%	22.2%
			Percent of Responses			
2. Please indicate the best description of your primary plans following graduation:			Number of Responses		Department	ECU
I have accepted a full-time paid job related to my field of study			271		15.3%	15.3%
I have accepted a full-time paid job, not related to my field of study			32		1.8%	1.8%
I have accepted a part-time paid job			30		1.7%	1.7%
I will continue in my current paid job			154		8.7%	8.7%
I am currently seeking, or plan to seek, paid employment			727		41.2%	41.2%
I will be going to graduate or professional school full-time next year			300		17.0%	17.0%
I will be going to graduate or professional school part-time and working part-time next year			44		2.5%	2.5%
I will take more undergraduate courses next year			13		0.7%	0.7%
I am neither seeking employment nor planning on attending school next year			0		0.0%	0.0%
I will be entering or continuing military service			24		1.4%	1.4%
I will be engaged in volunteer activity (e.g., Peace Corps)			10		0.6%	0.6%
I will be starting or raising a family			5		0.3%	0.3%
I don't know yet			67		3.8%	3.8%
Other			89		5.0%	5.0%
Total responses			1766		100%	100%
No Responses			125			

**Table 7 - ECU Questions**

Section H -- Student Affairs Programs								
Please indicate the extent of your agreement or disagreement with the statements below. There are no right or wrong answers.	Strongly Agree (5)	Agree (4)	Neither Agree Nor Disagree (3)	Disagree (2)	Strongly Disagree (1)	Average Rating	Percent "Strongly Agree" or "Agree"	
							Department	ECU
1. Involvement in student activities, organizations and programs enhanced my ECU experience.	584	569	519	50	24	3.9	66.0%	66.0%
2. I feel there are sufficient programs to engage students outside the classroom.	650	715	309	52	18	4.1	78.3%	78.3%
3. Information about available student programs and services is easily accessible.	507	715	357	141	25	3.9	70.0%	70.0%
4. Extracurricular programs positively impacted my personal development.	604	526	536	50	28	3.9	64.8%	64.8%
5. My leadership skills/capacities have been strengthened through my involvement in student activities, programs, organizations, and other services.	641	505	518	47	31	4.0	65.8%	65.8%

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**Table 7 - ECU Questions (continued)**

Section I – Instructional Methods/Library Usage											
1a. With regard to courses in your major, which of the following statements is most accurate?	Number of Responses	Percent									
		Department	ECU								
(1) All of my courses were taught face-to-face.	601	34.3%	34.3%								
(2) Most of my major courses were taught face-to-face.	714	40.8%	40.8%								
(3) Some of my major courses were taught face-to-face and some were taught online or via some other non-face-to-face method.	171	9.8%	9.8%								
(4) Most of my major courses were taught online or via some non-face-to-face method	26	1.5%	1.5%								
(5) All of my major courses were taught online or via some other non-face-to-face method	239	13.6%	13.6%								
Total Responses	1751	100.0%	100.0%								
No Response	140										

  

How would you evaluate:	Department								Percent "Excellent" or "Good"	
	Excellent (4)	Good (3)	Fair (2)	Poor (1)	Don't Know/Did Not Use	Total Responses	No Response	Average Rating	Department	ECU
1b. the face-to-face instruction in your major program?	811	608	75	16	233	1743	148	3.5	94.0%	94.0%
1c. the web-based instruction in your major program?	417	654	251	60	364	1746	145	3.0	77.5%	77.5%

  

2a. Which library facility have you used the most?	Department					ECU				
	Joyner	Laupus	Music	Did not use these Libraries	Total Responses	No Response	Joyner	Laupus	Music	Did not use these Libraries
N	1402	189	36	123	1750	141	1402	189	36	123
%	80.1%	10.8%	2.1%	7.0%			80.1%	10.8%	2.1%	7.0%

  

2b. In your last two years on this campus, how often each semester have you used:	Department					ECU				
	Never	Once	2-9 times	10 times or more	Total Responses	No Response	Never	Once	2-9 times	10 times or more
(1) Study space in the library	N: 302	126	622	695	1745	146	302	126	622	695
	%: 17.3%	7.2%	35.6%	39.8%			17.3%	7.2%	35.6%	39.8%
(2) Research assistance from library staff (either in-person or online)	N: 780	442	449	68	1739	152	780	442	449	68
	%: 44.9%	25.4%	25.8%	3.9%			44.9%	25.4%	25.8%	3.9%
(3) Library physical materials	N: 727	307	512	192	1738	153	727	307	512	192
	%: 41.8%	17.7%	29.5%	11.0%			41.8%	17.7%	29.5%	11.0%
(4) Library online resources (e.g., articles, e-books, databases, library website)	N: 109	133	664	833	1739	152	109	133	664	833
	%: 6.3%	7.6%	38.2%	47.9%			6.3%	7.6%	38.2%	47.9%

  

Section J--Writing Support											
1a. In your last two years on this campus, how often each semester have you used:	Department					ECU					
	Never	Once	2-9 times	10 times or more	Total Responses	No Response	Never	Once	2-9 times	10 times or more	
(1) Face-to-face or online consulting services at the University Writing Center	N: 1108	345	268	22	1743	148	1108	345	268	22	
	%: 63.6%	19.8%	15.4%	1.3%			63.6%	19.8%	15.4%	1.3%	
(2) Writing tips/information available on the University Writing Center/Program website	N: 1129	304	278	31	1742	149	1129	304	278	31	
	%: 64.8%	17.5%	16.0%	1.8%			64.8%	17.5%	16.0%	1.8%	

  

1b. Please indicate the extent of your agreement or disagreement with the statements below. There are no right or wrong answers.	Department					ECU				
	Strongly Agree (5)	Agree (4)	Neither Agree nor Disagree (3)	Disagree (2)	Strongly Disagree (1)	Average Rating	Total Responses	No Response	Percent "Strongly Agree" or "Agree"	
									Department	ECU
(1) Writing about complicated or tricky topics and situations helps me to think about them.	461	816	357	89	18	3.9	1741	150	73.3%	73.3%
(2) I am well prepared to write effectively in the styles and formats of my career field.	653	865	184	35	5	4.2	1742	149	87.1%	87.1%
(3) When composing important documents, I often write multiple drafts.	421	709	321	254	37	3.7	1742	149	64.9%	64.9%
(4) I regularly take time to proofread my writing before giving it to others.	655	794	192	84	17	4.1	1742	149	83.2%	83.2%
(5) I am confident in my ability to avoid grammatical errors in my writing.	624	803	222	82	11	4.1	1742	149	81.9%	81.9%
(6) I am confident in my ability to evaluate the quality of my own writing.	635	849	190	56	12	4.2	1742	149	85.2%	85.2%

NOTE: Calculation of percentages does not include responses in the "Don't Know" category.